Lokesh Thakre <lokesh.thakre@vishvaraj.in>

Incident progress update.

7 messages

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oasis@vishvaraj.in <oasis@vishvaraj.in>   Tue, Dec 5, 2023 at 12:23 PM
To: lokesh.thakre@vishvaraj.in, vivek.chopade@vishvaraj.in, atish.patil@vishvaraj.in, vivek.ranjan@vishvaraj.in,
sachin.meshram@vishvaraj.in, ankush.mahajan@vishvaraj.in, murli.rai@vishvaraj.in, Nikhil.bhagat@vishvaraj.in
Cc: lokesh.thakre@vishvaraj.in

Dear Sir,
LOKESH THAKRE (VE038) has updated incident progress. Details are as follows:

Incident Id: INC-2023-01760
Remarks: As per attached proof, working is fine. Please move TR to production Server.
Thank You !

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oasis@vishvaraj.in <oasis@vishvaraj.in>   Tue, Dec 5, 2023 at 12:24 PM
To: lokesh.thakre@vishvaraj.in, vivek.chopade@vishvaraj.in, atish.patil@vishvaraj.in, vivek.ranjan@vishvaraj.in,
sachin.meshram@vishvaraj.in, ankush.mahajan@vishvaraj.in, murli.rai@vishvaraj.in, Nikhil.bhagat@vishvaraj.in
Cc: lokesh.thakre@vishvaraj.in

Dear Sir,
LOKESH THAKRE (VE038) has updated incident progress. Details are as follows:

Incident Id: INC-2023-01760
Remarks: Please find attached TR form
Thank You !

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oasis@vishvaraj.in <oasis@vishvaraj.in>   Tue, Dec 5, 2023 at 1:10 PM
To: lokesh.thakre@vishvaraj.in, vivek.chopade@vishvaraj.in, atish.patil@vishvaraj.in, vivek.ranjan@vishvaraj.in,
sachin.meshram@vishvaraj.in, ankush.mahajan@vishvaraj.in, murli.rai@vishvaraj.in, Nikhil.bhagat@vishvaraj.in
Cc: yuvraj.gunjal@pwc.com

Dear Sir,
PWC-MM has updated incident progress. Details are as follows:

Incident Id: INC-2023-01760
Remarks: TR requested to Move on PRD server.
Thank You !

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oasis@vishvaraj.in <oasis@vishvaraj.in>   Tue, Dec 5, 2023 at 1:18 PM
To: lokesh.thakre@vishvaraj.in, vivek.chopade@vishvaraj.in, atish.patil@vishvaraj.in, vivek.ranjan@vishvaraj.in,
sachin.meshram@vishvaraj.in, ankush.mahajan@vishvaraj.in, murli.rai@vishvaraj.in, Nikhil.bhagat@vishvaraj.in
Cc: milap.mehta@pwc.com

Dear Sir,
PWC-AkashKanani has updated incident progress. Details are as follows:

Incident Id: INC-2023-01809
Remarks: We are checking the requirements
Thank You !

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oasis@vishvaraj.in <oasis@vishvaraj.in>   Tue, Dec 5, 2023 at 3:56 PM
To: lokesh.thakre@vishvaraj.in, vivek.chopade@vishvaraj.in, atish.patil@vishvaraj.in, vivek.ranjan@vishvaraj.in,
sachin.meshram@vishvaraj.in, ankush.mahajan@vishvaraj.in, murli.rai@vishvaraj.in, Nikhil.bhagat@vishvaraj.in
Cc: milap.mehta@pwc.com

Dear Sir,
PWC-AkashKanani has updated incident progress. Details are as follows:

Incident Id: INC-2023-01809
Remarks: Please provide screenshot of image of error which is faced by user at time of reversal of Credit Memo
Thank You !

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oasis@vishvaraj.in <oasis@vishvaraj.in>   Tue, Dec 5, 2023 at 6:46 PM
To: lokesh.thakre@vishvaraj.in, vivek.chopade@vishvaraj.in, atish.patil@vishvaraj.in, vivek.ranjan@vishvaraj.in,
sachin.meshram@vishvaraj.in, ankush.mahajan@vishvaraj.in, murli.rai@vishvaraj.in, Nikhil.bhagat@vishvaraj.in
Cc: milap.mehta@pwc.com

Dear Sir,
PWC-AkashKanani has updated incident progress. Details are as follows:

Incident Id: INC-2023-01809
Remarks: As per technical analysis done for the issue we have found that tolerance limit validation is attracted when we post Tax invoice and as per SAP standards in case of Credit memo this validation will not work as basic purpose of this validation is that any excess payment should not be made to vendor and in case of Credit memo incoming payment is made so it will allow the system to book Credit memo. This is as per SAP standard. Please find SAP note for your reference
Thank You !

Lokesh Thakre <lokesh.thakre@vishvaraj.in>   Tue, Dec 5, 2023 at 9:29 PM
To: "Milap Mehta (IN)" <milap.mehta@pwc.com>
Cc: Vivek Chopade <vivek.chopade@vishvaraj.in>, Atish Patil <atish.patil@vishvaraj.in>, Vivek Ranjan
<vivek.ranjan@vishvaraj.in>, Sachin Meshram <sachin.meshram@vishvaraj.in>, Ankush mahajan
<ankush.mahajan@vishvaraj.in>, Murli Rai <murli.rai@vishvaraj.in>, Nikhil Bhagat <Nikhil.bhagat@vishvaraj.in>

Ok, Please suggest how to cancel the wrongly posted transaction.

I can't use the Oasis portal because I am traveling.

THANKS AND REGARDS

[Quoted text hidden]