



ONE Support Launchpad

Service Request

#8719281

Update Application Software

Vishvaraj Environment Private Limited
(2497386)

SCOPE

Topic: Non-Chargeable / Free Service
Task: Update Software Version of Application
System: QS4 / 500235714 / ABAP System

LIFECYCLE

Status: Service Request in Process
Milestone Status: SPAM test import phase has started.
Scheduled At: 24.07.2024, 17:30 (CET)

COMMUNICATION

User	Timestamp	Text Type
SAP Employee	06.08.2024, 09:54 (CET)	Reply from SAP
<p>Dear Customer,</p> <p>We will proceed within the given downtime . 10th - 11th AUG , 24hrs .</p> <p>we will keep you updated .</p> <p>Regards, Ravi SAP Enterprise Cloud Services Delivery</p>		
SAP Employee	06.08.2024, 07:16 (CET)	Reply from SAP
<p>Dear Customer,</p> <p>Thank you for contacting SAP Enterprise Cloud Services (ECS).</p> <p>We acknowledge your update. We understand that you are eager to get your request resolved, and we appreciate your patience.</p> <p>Our processor will carefully review your request and contact you shortly with an update.</p> <p>In the meantime, please don't hesitate to contact us if you have any questions or concerns. We're here to help you in any way we can.</p> <p>Regards, Kaustav SAP Enterprise Cloud Services Delivery</p>		
SAP PCE User (S0023764130)	06.08.2024, 07:13 (CET)	Info for SAP
<p>Dear Team</p>		

User	Timestamp	Text Type
<p>Thank you for confirmation. You can start and complete the activity on 10th&11th Aug 24 - 24hrs Time IST. Kindly share the details when activity shall be start.</p> <p>Regards</p> <p>Vivek Chopade</p>		
SAP Employee	05.08.2024, 15:54 (CET)	Reply from SAP
<p>Dear Customer,</p> <p>Kindly be informed that the test import is completed successfully As we could see the provided Execution time is already passed. Kindly provide new Execution time in below format to proceed with the activity</p> <p>Downtime Start (Date / Time / Time zone) : ?</p> <p>Regards, MUKILAN KALAI SAP Enterprise Cloud Services Delivery</p>		
SAP Employee	05.08.2024, 14:46 (CET)	Reply from SAP
<p>Dear Customer,</p> <p>Please be informed we are proceeding further with the test import and its in progress ===== The OCS queue is currently being imported. The import process is in phase CHECK_INACT_OBJECTS. ===== We will keep you updated</p> <p>Regards, MUKILAN KALAI SAP Enterprise Cloud Services Delivery</p>		
SAP Employee	05.08.2024, 12:55 (CET)	Reply from SAP
<p>Dear Customer,</p> <p>Thank you for contacting SAP Enterprise Cloud Services (ECS). We acknowledge your update. Our processor will analyze your requirement and revert shortly.</p> <p>Regards, Jaina SAP Enterprise Cloud Services Delivery</p>		
SAP PCE User (S0023764130)	05.08.2024, 12:49 (CET)	Info for SAP
<p>Dear Team,</p> <p>Kindly check all the Objects listed are Unlocked, Please let me know any more action to do ahead.</p> <p>Regards Vivek Chopade</p>		
SAP Employee	03.08.2024, 07:37 (CET)	Reply from SAP
<p>Dear Customer,</p> <p>Please be informed that we have encountered the below breakpoint Kindly check and take necessary actions from your end and revert the request back to us to proceed further =====</p>		

User	Timestamp	Text Type
<p>Phase OBJECTS_LOCKED_?: Explanation of Errors</p> <p>The following objects are currently locked in requests. You can only import the queue when the objects are no longer locked.</p> <p>Proceed as follows:</p> <ul style="list-style-type: none"> - Choose one of the displayed requests to go to the maintenance screen of this request. - Release the request and the corresponding tasks or ask the request owner to do so. It's also possible to use the workbench organizer (transaction SE01 / SE09) to release the requests. - Repeat the import phase when all the requests are released. When no more locked objects are found, the import is continued. <p>Phase OBJECTS_LOCKED_?: Objects Locked in Requests</p> <p>Request Names of Locked Transport Objects</p> <p>QS4K900131 LIMU REPS LSVRIF17 LIMU REPS RADMASUT_C3 R3TR PROG RADMASUT_C3</p> <p>=====</p> <p>Regards, Attili SAP Enterprise Cloud Services Delivery</p>		
SAP Employee	03.08.2024, 06:56 (CET)	Reply from SAP
<p>Dear Customer,</p> <p>We have proceeded with the test import and currently its in progress</p> <p>Regards, VIVEK SAP Enterprise Cloud Services Delivery</p>		
SAP Employee	03.08.2024, 04:34 (CET)	Reply from SAP
<p>Dear Customer,</p> <p>Thank you for contacting SAP Enterprise Cloud Services (ECS).</p> <p>We acknowledge your update. We understand that you are eager to get your request resolved, and we appreciate your patience.</p> <p>Our processor will carefully review your request and contact you shortly with an update.</p> <p>In the meantime, please don't hesitate to contact us if you have any questions or concerns. We're here to help you in any way we can.</p> <p>Regards, DEBJOTY SAP Enterprise Cloud Services Delivery</p>		
SAP PCE User (S0023764130)	03.08.2024, 04:28 (CET)	Info for SAP
<p>Dear Team</p> <p>Following note is implemented, Kindly review to move further.</p>		

User	Timestamp	Text Type
<p>Regards</p> <p>Vivek Chopade</p>		
SAP Employee	03.08.2024, 02:54 (CET)	Reply from SAP
<p>Dear Customer,</p> <p>As per the breakpoint SNOTE 3264547 needs to be implemented and we can see it is not yet implemented in QS4 =====</p> <p>Phase CHECK_REQUIREMENTS: Required Note Corrections</p> <p>Requested note Version alternat. Support Pack. Requesting OCS Package</p> <p>0003264547 SAPK-75506INSAPBASIS SAPK-75505INSAPBASIS =====</p> <p>3264547 2 DD: Dependent activation after add field change does not happen BC-DWB-DIC new Can be implemented =====</p> <p>Hence kindly implement the same and revert back to proceed further.</p> <p>Regards, SONALI SAP Enterprise Cloud Services Delivery</p>		
SAP Employee	02.08.2024, 20:50 (CET)	Reply from SAP
<p>Dear Customer,</p> <p>Thank you for contacting SAP Enterprise Cloud Services (ECS). We acknowledge your update. We understand that you are eager to get your request resolved, and we appreciate your patience. Our processor will carefully review your request and contact you shortly with an update. In the meantime, please don't hesitate to contact us if you have any questions or concerns. We're here to help you in any way we can.</p> <p>Regards, Mudadla SAP Enterprise Cloud Services Delivery</p>		
SAP PCE User (S0023764130)	02.08.2024, 20:45 (CET)	Info for SAP
<p>Dear Team,</p> <p>Kindly let me know the pendency that you have observed, as the SNOTEs 0003111925 & 0003186148 "SAP Note already completely implemented" is the message appearing on screen. Please check.</p> <p>Regards</p> <p>Vivek Chopade</p>		
SAP Employee	02.08.2024, 16:45 (CET)	Reply from SAP
<p>Dear Customer,</p> <p>We are unable to proceed with this request now as there is a breakpoint in test import. We will proceed with this request as soon as the snote is implemented.</p> <p>Thanks for understanding.</p> <p>Regards,</p>		

User	Timestamp	Text Type
SUSHREE SAP Enterprise Cloud Services Delivery		
SAP Employee	02.08.2024, 15:40 (CET)	Reply from SAP
<p>Dear Customer,</p> <p>We acknowledge your update. We understand that you are eager to get your request resolved, and we appreciate your patience.</p> <p>Our processor will carefully review your request and contact you shortly with an update.</p> <p>Regards, Aqil SAP Enterprise Cloud Services Delivery</p>		
SAP PCE User (S0023764130)	02.08.2024, 15:36 (CET)	Info for SAP
<p>Dear Team,</p> <p>Snote 0003111925 & 0003186148 is completed implemented , Kindly check and confirm.</p> <p>Regards</p> <p>Vivek Chopade</p>		
SAP Employee	02.08.2024, 14:38 (CET)	Reply from SAP
<p>Dear Customer,</p> <p>We are unable to proceed with this request now as there is a breakpoint in test import. We will proceed with this request as soon as the snote is implemented.</p> <p>Thanks for understanding.</p> <p>Regards, SUSHREE SAP Enterprise Cloud Services Delivery</p>		
SAP Employee	02.08.2024, 14:13 (CET)	Reply from SAP
<p>Dear Customer,</p> <p>We acknowledge your update. We understand that you are eager to get your request resolved, and we appreciate your patience.</p> <p>Our processor will carefully review your request and contact you shortly with an update.</p> <p>Regards, Aqil SAP Enterprise Cloud Services Delivery</p>		
SAP PCE User (S0023764130)	02.08.2024, 14:10 (CET)	Info for SAP
<p>Dear Team,</p> <p>Please check following Notes are implementation and request to review any more dependency / pre requisites are that needs to be done from my end, Please let me know it by today.</p> <p>Regards</p> <p>Vivek Chopade</p>		
SAP Employee	31.07.2024, 08:23 (CET)	Reply from SAP

User	Timestamp	Text Type																				
<p>Dear Customer,</p> <p>Please be informed that we are facing an issue with below breakpoint during test import. Kindly check and implement below SNOTE and revert back to us to proceed with the activity.</p> <p>=====</p> <p>Phase CHECK_REQUIREMENTS: Explanation of Errors</p> <p>The notes listed below contain corrections that are essential for correctly importing the current Support Package queue. The import, therefore, only continues when the notes (if requested, with the mentioned minimum version) or specified Support Packages have been imported.</p> <p>Use the Note Assistant to implement note corrections. If you prefer to import the corrections using Support Packages, delete the current queue and import the specified Support Packages in a separate queue.</p> <p>Phase CHECK_REQUIREMENTS: Required Note Corrections</p> <table border="0"> <thead> <tr> <th>Requested note</th> <th>Version</th> <th>alternat. Support Pack.</th> <th>Requesting OCS Package</th> </tr> </thead> <tbody> <tr> <td>0003111925</td> <td>SAPK-75504INSAPBASIS</td> <td></td> <td>SAPK-75503INSAPBASIS</td> </tr> <tr> <td>0003186148</td> <td>SAPK-75505INSAPBASIS</td> <td></td> <td>-"-</td> </tr> <tr> <td>0003111925</td> <td>SAPK-75504INSAPBASIS</td> <td></td> <td>SAPK-75504INSAPBASIS</td> </tr> <tr> <td>0003186148</td> <td>SAPK-75505INSAPBASIS</td> <td></td> <td>-"-</td> </tr> </tbody> </table> <p>Regards, HARSHITHA SAP Enterprise Cloud Services Delivery</p>			Requested note	Version	alternat. Support Pack.	Requesting OCS Package	0003111925	SAPK-75504INSAPBASIS		SAPK-75503INSAPBASIS	0003186148	SAPK-75505INSAPBASIS		-"-	0003111925	SAPK-75504INSAPBASIS		SAPK-75504INSAPBASIS	0003186148	SAPK-75505INSAPBASIS		-"-
Requested note	Version	alternat. Support Pack.	Requesting OCS Package																			
0003111925	SAPK-75504INSAPBASIS		SAPK-75503INSAPBASIS																			
0003186148	SAPK-75505INSAPBASIS		-"-																			
0003111925	SAPK-75504INSAPBASIS		SAPK-75504INSAPBASIS																			
0003186148	SAPK-75505INSAPBASIS		-"-																			
SAP Employee	31.07.2024, 07:40 (CET)	Reply from SAP																				
<p>Dear Customer,</p> <p>Your requested update will be done via SPAM tool. The activity is scheduled with</p> <p>Business Downtime Start: 2024-08-03 18:30:00 UTC Business Downtime End: 2024-08-04 02:30:00 UTC</p> <p>Thanks & Regards, SAP Enterprise Cloud Services Delivery</p>																						
SAP Employee	31.07.2024, 06:56 (CET)	Reply from SAP																				
<p>Dear Customer,</p> <p>Please be informed that there are 17 additional components are to be installed or updated as prerequisite for SAP_BASIS,755,0008;SAP_ABA,75F,0008;SAP_GWFND,755,0008;S4CORE,105,0008 compnents as per your confirmation in development system we are proceeding further with below prerequisite:</p> <p>=====</p> <p>MDG_FND from 805, 0002 to 805, 0008 MDG_APPL from 805, 0002 to 805, 0008 IS-UT from 805, 0002 to 805, 0008 IS-PS-CA from 805, 0002 to 805, 0008 IS-PRA from 805, 0002 to 805, 0008</p>																						

User	Timestamp	Text Type
IS-OIL from 805, 0002 to 805, 0008 INSURANCE from 805, 0002 to 805, 0008 FI-CAX from 805, 0002 to 805, 0008 EA-PS from 805, 0002 to 805, 0008 EA-DFPS from 805, 0002 to 805, 0008 SAP_UI from 755, 0003 to 755, 0012 SAP_BW from 755, 0002 to 755, 0008 S4CRM from 205, 0002 to 205, 0008 S4FND from 105, 0002 to 105, 0008 S4COREOP from 105, 0002 to 105, 0008 S4CEXT from 105, 0002 to 105, 0008 S4DEPREC from 105, 0001 to 105, 0007 Regards, HARSHITHA SAP Enterprise Cloud Services Delivery		
SAP Employee	31.07.2024, 06:38 (CET)	Reply from SAP
<p>Dear Customer,</p> <p>The pre-requisite validation of your activity has been verified.</p> <p>=====</p> <p>Your Activity is scheduled with: Execution Start: 08/04/2024 12:00 AM INDIA Execution End: 08/04/2024 08:00 AM INDIA</p> <p>=====</p> <p>We will get in touch with you if any additional technical clarification is required.</p> <p>Regards, HARSHITHA SAP Enterprise Cloud Services Delivery</p>		
SAP Employee	31.07.2024, 06:23 (CET)	Reply from SAP
<p>Dear Customer,</p> <p>We are starting the preparation phase for the update activity now.</p> <p>Thanks & Regards, SAP Enterprise Cloud Services Delivery</p>		
SAP Employee	31.07.2024, 05:31 (CET)	Reply from SAP
<p>Dear Customer,</p> <p>Please be informed that we are proceeding with this activity as per development system SR #8719311.</p> <p>Regards, HARSHITHA SAP Enterprise Cloud Services Delivery</p>		
SAP Employee	29.07.2024, 12:59 (CET)	Reply from SAP
<p>Dear Customer,</p> <p>Thank you for contacting SAP Enterprise Cloud Services (ECS). We acknowledge your update. Our processor will analyze your requirement and revert shortly.</p>		

User	Timestamp	Text Type
<p>Regards, Samatha SAP Enterprise Cloud Services Delivery</p>		
SAP PCE User (S0023764130)	29.07.2024, 12:51 (CET)	Info for SAP
<p>Dear Team</p> <p>You may please start and end the activity on 3rd & 4th Aug 24 Time :- 24hrs IST</p> <p>Kindly let us know the schedule that you shall take in</p> <p>Regards</p> <p>Vivek Chopade</p>		
SAP Employee	29.07.2024, 09:02 (CET)	Reply from SAP
<p>Dear Customer,</p> <p>Please note that your update is not clear, kindly provide below details: =====</p> <p>Uptime Start(Date/Time/Zone): ?? Downtime Start(Date/Time/Zone) : ?? Downtime End(Date/Time/Zone):??</p> <p>Regards, Eswari SAP Enterprise Cloud Services Delivery</p>		
SAP Employee	29.07.2024, 08:49 (CET)	Reply from SAP
<p>Dear Customer,</p> <p>Thank you for contacting SAP Enterprise Cloud Services (ECS).</p> <p>We acknowledge your update. We understand that you are eager to get your request resolved, and we appreciate your patience. Our processor will carefully review your request and contact you shortly with an update.</p> <p>Regards, Gorle SAP Enterprise Cloud Services Delivery</p>		
SAP PCE User (S0023764130)	29.07.2024, 08:43 (CET)	Info for SAP
<p>Dear Team,</p> <p>Kindly check the SR Request ID: 8719311 of Development Server, activity is completed by SAP team.</p> <p>Please review the above SR and plan the to schedule the QS4 server activity on 3rd & 4th Aug. 24 let me know the status.</p> <p>Regards</p> <p>Vivek Chopade</p>		
SAP Employee	23.07.2024, 03:26 (CET)	Reply from SAP
<p>Dear Customer,</p> <p>We are unable to confirm the schedule of this activity as activity is pending in SR#8719311 for dependent</p>		

User	Timestamp	Text Type
<p>development system. We will work on scheduling and confirm the schedule as soon as the dependencies are cleared. Kindly check and revert this request back to us once activity is completed in SR#8719311 along with new execution time.</p> <p>Regards, RASHI SAP Enterprise Cloud Services Delivery</p>		
SAP Employee	19.07.2024, 06:39 (CET)	Reply from SAP
<p>Dear Customer,</p> <p>Kindly note that development SR# 8719311 is still pending. We will work on scheduling and confirm the schedule as soon as the dependencies are cleared.</p> <p>Thanks for understanding.</p> <p>Regards, Eswari SAP Enterprise Cloud Services Delivery</p>		
SAP Employee	18.07.2024, 15:45 (CET)	Reply from SAP
<p>Dear Customer,</p> <p>Thank you for contacting SAP Enterprise Cloud Services (ECS).</p> <p>We are reviewing your request and gathering the information needed to perform it. We're committed to providing you with excellent customer service and will keep you updated on the progress of your request every step of the way.</p> <p>Thank you for your patience and understanding.</p> <p>Regards, RASHI SAP Enterprise Cloud Services Delivery</p>		
SAP PCE User (S0023764130)	18.07.2024, 15:28 (CET)	Request Description
<p>Task: Update Software Version of Application</p> <p>Service Attributes: Title: Update Application Software Category: Core Technical Operations Service Type: Non-Chargeable / Free Service Task No: BASIC_1.5.09 RnR Version: 2019 Task Change Log: Update Software Version of Application Delivery Unit: ECS</p> <p>Delivery Instructions: Please upgrade the software version of the application to the application version chosen by the customer (please check below).</p> <p>Additional Attributes: Scheduled Start: 24 July 2024 15:30:00 UTC Estimated End: 24 July 2024 23:30:00 UTC</p> <p>Target (SP) Level: 2 Set system message (for ABAP systems): YES System Type: ABAP System Reference SR Number: 8342632 – 12.07.24</p>		

User	Timestamp	Text Type
Additional Information: Dear Team , Please check the SR 8342632 – 12.07.2024 - 1 ABAP Stack of PS4 1 Age of Support Packages as per the EWA Report attached herewith		
Kindly check and update the required parameters as needed and ensure the systems remains stable to work smoothly with all the data.		
You may schedule the activity on Friday 26th July 2024 for Quality Server.		
Once Development and Quality Server actions are performed successfully, We shall schedule the same activity for Production Server.		
Regards		
Vivek Chopade		

ATTACHMENTS

File name	Description	File size	Uploaded by	Uploaded on
service_request.id=000000008342632.pdf	Service Request Reference	2 MB	SAP PCE User (S0023764130)	18.07.2024, 15:29 (CET)
PS4_21237307_500236217_2024-07-08_Y_EWA.DOC	EWA Report -	2 MB	SAP PCE User (S0023764130)	18.07.2024, 15:29 (CET)

ACTION LOG

Log Action	Old Value	New Value	Changed By	Changed At
Status	New	To be reviewed	SAP PCE User (S0023764130)	18.07.2024, 15:18 (CET)
Start Time of Service Request		24.07.2024, 17:30 (CET)	SAP PCE User (S0023764130)	18.07.2024, 15:28 (CET)
Communication		Request Description	SAP PCE User (S0023764130)	18.07.2024, 15:28 (CET)
Status	To be reviewed	Sent to SAP	SAP PCE User (S0023764130)	18.07.2024, 15:28 (CET)
Communication		Reply from SAP	SAP Employee	18.07.2024, 15:45 (CET)
Status	Sent to SAP	In Processing by SAP	SAP Employee	18.07.2024, 15:45 (CET)
Communication		Reply from SAP	SAP Employee	19.07.2024, 06:40 (CET)
Communication		Reply from SAP	SAP Employee	23.07.2024, 03:26 (CET)
Status	In Processing by SAP	Customer Interaction required	SAP Employee	23.07.2024, 03:26 (CET)
Communication		Info for SAP	SAP PCE User (S0023764130)	29.07.2024, 08:43 (CET)
Status	Customer Interaction required	In Processing by SAP	SAP PCE User (S0023764130)	29.07.2024, 08:43 (CET)
Communication		Reply from SAP	SAP Employee	29.07.2024, 08:49 (CET)
Status	In Processing by	Customer	SAP Employee	29.07.2024, 09:02

Log Action	Old Value	New Value	Changed By	Changed At
	SAP	Interaction required		(CET)
Communication		Reply from SAP	SAP Employee	29.07.2024, 09:02 (CET)
Communication		Info for SAP	SAP PCE User (S0023764130)	29.07.2024, 12:51 (CET)
Status	Customer Interaction required	In Processing by SAP	SAP PCE User (S0023764130)	29.07.2024, 12:51 (CET)
Communication		Reply from SAP	SAP Employee	29.07.2024, 12:59 (CET)
Communication		Reply from SAP	SAP Employee	31.07.2024, 05:31 (CET)
Communication		Reply from SAP	SAP Employee	31.07.2024, 06:23 (CET)
Communication		Reply from SAP	SAP Employee	31.07.2024, 06:38 (CET)
Communication		Reply from SAP	SAP Employee	31.07.2024, 06:56 (CET)
Communication		Reply from SAP	SAP Employee	31.07.2024, 07:40 (CET)
Communication		Reply from SAP	SAP Employee	31.07.2024, 08:23 (CET)
Status	In Processing by SAP	Customer Interaction required	SAP Employee	31.07.2024, 08:23 (CET)
Communication		Info for SAP	SAP PCE User (S0023764130)	02.08.2024, 14:10 (CET)
Status	Customer Interaction required	In Processing by SAP	SAP PCE User (S0023764130)	02.08.2024, 14:10 (CET)
Communication		Reply from SAP	SAP Employee	02.08.2024, 14:13 (CET)
Status	In Processing by SAP	Customer Interaction required	SAP Employee	02.08.2024, 14:38 (CET)
Communication		Reply from SAP	SAP Employee	02.08.2024, 14:38 (CET)
Communication		Info for SAP	SAP PCE User (S0023764130)	02.08.2024, 15:36 (CET)
Status	Customer Interaction required	In Processing by SAP	SAP PCE User (S0023764130)	02.08.2024, 15:36 (CET)
Communication		Reply from SAP	SAP Employee	02.08.2024, 15:40 (CET)
Communication		Reply from SAP	SAP Employee	02.08.2024, 16:45 (CET)
Status	In Processing by SAP	Customer Interaction required	SAP Employee	02.08.2024, 16:45 (CET)
Status	Customer Interaction required	In Processing by SAP	SAP PCE User (S0023764130)	02.08.2024, 20:45 (CET)
Communication		Info for SAP	SAP PCE User (S0023764130)	02.08.2024, 20:45 (CET)
Communication		Reply from SAP	SAP Employee	02.08.2024, 20:50 (CET)

Log Action	Old Value	New Value	Changed By	Changed At
Communication		Reply from SAP	SAP Employee	03.08.2024, 02:54 (CET)
Status	In Processing by SAP	Customer Interaction required	SAP Employee	03.08.2024, 02:54 (CET)
Communication		Info for SAP	SAP PCE User (S0023764130)	03.08.2024, 04:28 (CET)
Status	Customer Interaction required	In Processing by SAP	SAP PCE User (S0023764130)	03.08.2024, 04:28 (CET)
Communication		Reply from SAP	SAP Employee	03.08.2024, 04:34 (CET)
Communication		Reply from SAP	SAP Employee	03.08.2024, 06:56 (CET)
Communication		Reply from SAP	SAP Employee	03.08.2024, 07:37 (CET)
Status	In Processing by SAP	Customer Interaction required	SAP Employee	03.08.2024, 07:37 (CET)
Communication		Info for SAP	SAP PCE User (S0023764130)	05.08.2024, 12:49 (CET)
Status	Customer Interaction required	In Processing by SAP	SAP PCE User (S0023764130)	05.08.2024, 12:49 (CET)
Communication		Reply from SAP	SAP Employee	05.08.2024, 12:55 (CET)
Communication		Reply from SAP	SAP Employee	05.08.2024, 14:46 (CET)
Status	In Processing by SAP	Customer Interaction required	SAP Employee	05.08.2024, 15:54 (CET)
Communication		Reply from SAP	SAP Employee	05.08.2024, 15:54 (CET)
Communication		Info for SAP	SAP PCE User (S0023764130)	06.08.2024, 07:13 (CET)
Status	Customer Interaction required	In Processing by SAP	SAP PCE User (S0023764130)	06.08.2024, 07:13 (CET)
Communication		Reply from SAP	SAP Employee	06.08.2024, 07:16 (CET)
Communication		Reply from SAP	SAP Employee	06.08.2024, 09:54 (CET)