2523561 - LIV: No Price tolerance limit check for Credit Memo and Subsequent credit (PP) - SAP ERP & SAP S/4HANA

Component: MM-IV-LIV (Logistics Invoice Verification), Version: 5, Released On: 04.08.2023

Symptom

When posting a Credit Memo/Subsequent Credit, the tolerance limit check does not get carried out for Price Variance.

From a business perspective, the following is expected:

- Subsequent Debits/Credits should not be affected by the price tolerance check.
- Credit memos should be checked and blocked by the tolerance check.

Environment

- · Materials Management (MM)
- SAP ERP Central Component
- SAP ERP
- · SAP enhancement package for SAP ERP
- · SAP enhancement package for SAP ERP, version for SAP HANA
- SAP S/4HANA

Reproducing the Issue

Subsequent Debit scenario:

- 1. Create Purchase Order in transaction ME21N.
- 2. Create Goods Receipt document in transaction MIGO.
- 3. Create Invoice Receipt document in transaction MIRO and enter an amount higher than expected.
- 4. Create Subsequent Debit in transaction MIRO and enter an amount higher than expected.
- 5. Once "Enter" is pressed or the document is simulated the system will issue corresponding error message for both Invoice and Subsequent Debit.

Cause

From a SAP perspective, a process is provided to prevent paying extra to the vendor, but payment blocks or tolerance checks are not part of it when vendor has to return the money, because it is positive for the business if cash is returned.

As a result, during *Invoices and Subsequent Debits* the system will carry out the corresponding tolerance check, and
once posted it will issue the corresponding payment block.

The reasoning for this is explained in SAP Note 366713.

- Subsequent Debits have transaction type 'Invoice'
- Subsequent Credits have transaction type 'Credit Memo'
- For previous release system behavior, please refer to SAP Note 301481.

Regarding *Credit Memos and Subsequent Credits*, no check is provided unless the item is a return item (KBA <u>2998337</u>). In either case the document is blocked unless the corresponding Invoice reference is added under the Details tab (KBA <u>2948959</u>).

This is Standard System Behavior.

See Also

Please refer to the following notes and KBA for more information:

SAP Note 610340- No tolerance check for the credit memo

SAP Note <u>410955</u> - MIRO: Subsequent debit for service order KBA <u>2054815</u> - MR8M: Not able to cancel a credit memo due to tolerance limit KBA <u>1997545</u> - MIRO/MIR7: Pricing block not issue accordingly (PP)

Keywords

transaction type, subsequent debit, subsequent credit, credit memo, invoice, miro, m8o82, m8o83, m8o82, m8o83, price too high, omr6, pp, tolerance limit, M8o82, M8o83, Price too high, tolerance limit of exceeded, amount check, percentage check

Products

Products

SAP ERP Central Component all versions

SAP ERP all versions

SAP S/4HANA all versions

SAP enhancement package for SAP ERP all versions

SAP enhancement package for SAP ERP, version for SAP HANA all versions

This document refers to

SAP Note/KBA	Component	Title
2998337	MM-IV-LIV- CRE	LIV: Credit Memos are not blocked for Return PO items
2948959	MM-IV-LIV- CRE	Credit Memo created for a Invoice blocked is not being blocked - SAP ERP & SAP S/4 HANA
2054815	MM-IV-LIV- CAN	MR8M: Not able to cancel a credit memo due to tolerance limit - SAP ERP & SAP S/4HANA
1997545	MM-IV-LIV- CRE	MIRO/MIR7: Pricing block not issued properly in scenarios where PO Item amount is changed (PP) - SAP ERP & SAP S/4HANA
610340	MM-IV-LIV- CRE	No tolerance check for the credit memo
410955	MM-IV-LIV	MIRO: Subsequent debit for service order
366713	MM-IV-LIV	MIR4: No display of subsequent debit transaction
301481	MM-IV	<u>Invoice verifcation: Price check for subsequnt debit</u>

This document is referenced by

SAP Note/KBA	Component	Title
3001518		Subsequent debit or subsequent credit does not reflect to ME23N's PO header status tab.