

ONE Support Launchpad

Service Request

Update Application Software

#8719311

Vishvaraj Environment Private Limited (2497386)

SCOPE

Topic: Non-Chargeable / Free Service Task: Update Software Version of Application **System:** DS4 / 500236215 / ABAP System

LIFECYCLE

Status: Service provided

Milestone Status: Activity completed, no issues found in

system health checks.

Scheduled At: 24.07.2024, 17:00 (CET)

COMMUNICATION

User	Timestamp	Text Type
SAP Employee	28.07.2024, 04:30 (CET)	Reply from SAP

Dear Customer,

The necessary changes have been made in the system as requested in the ticket. Below is the current status of the system.

- System is up and running
- · List of all active instances

vhvheds4ci_DS4_00 vhvheds4ci Dialog Batch Update Upd2 Spool ICM Active

- Login possible
- Result of the change

Updated via SPAM/SAINT Tool:

SAP_BASIS 755 0008 SAPK-75508INSAPBASIS SAP Basis Component SAP_ABA 75F 0008 SAPK-75F08INSAPABA Cross-Application Component SAP_GWFND 755 0008 SAPK-75508INSAPGWFND SAP Gateway Foundation S4CORE 105 0008 SAPK-10508INS4CORE S4CORE

No critical issues found during health check.

Regards, Jyothsna

SAP Enterprise Cloud Services Delivery

SAP Employee	28.07.2024, 04:22 (CET)	Reply from SAP
Update activity completed successfull	у	
SAP Employee	28.07.2024, 01:14 (CET)	Reply from SAP
Dear Customer,		

The SPAM import is completed, Currently SGEN is in progress.

Regards,

MUNINDER

SAP Enterprise Cloud Services Delivery

SAP Employee 28.07.2024, 00:53 (CET) Reply from SAP

Dear Customer,

The post-processing phase of the update has started now.

Thanks & Regards,

SAP Enterprise Cloud Services Delivery

SAP Employee 28.07.2024, 00:48 (CET) Reply from SAP

Dear Customer,

The SPAM import phase is in process The OCS queue is currently being imported.

The import process is in phase RUN_SPAU_? . We will keep you updated.

Regards,

MUNINDER

SAP Enterprise Cloud Services Delivery

SAP Employee 27.07.2024, 22:52 (CET) Reply from SAP

Dear Customer,

The SPAM import phase is in process The OCS queue is currently being imported.

The import process is in phase XPRA_EXECUTION. We will keep you updated.

Regards,

MUNINDER

SAP Enterprise Cloud Services Delivery

SAP Employee 27.07.2024, 21:35 (CET) Reply from SAP

Dear Customer.

The SPAM import phase is in process The OCS queue is currently being imported. The import process is in phase IMPORT_PROPER. We will keep you updated.

Regards,

MUNINDER

SAP Enterprise Cloud Services Delivery

SAP Employee 27.07.2024, 19:30 (CET) Reply from SAP

Dear Customer,

The SPAM import phase is in process The OCS queue is currently being imported. The import process is in phase IMPORT_PROPER. We will keep you updated.

Regards.

MUNINDER

SAP Enterprise Cloud Services Delivery

SAP Employee 27.07.2024, 16:51 (CET) Reply from SAP

Dear Customer,

The SPAM import phase is in process, the OCS queue is currently being imported, the import process is in phase IMPORT_PROPER. We will keep you updated.

UserTimestampText TypeRegards,
Aqil
SAP Enterprise Cloud Services Delivery

Reply from SAP

SAP Employee
Dear Customer,

The SPAM import phase is in process, the OCS queue is currently being imported, the import process is in phase IMPORT_PROPER. We will keep you updated.

27.07.2024, 13:50 (CET)

Regards,

Aqil

SAP Enterprise Cloud Services Delivery

SAP Employee 27.07.2024, 08:48 (CET) Reply from SAP

Dear Customer,

The SPAM import phase is in process, the OCS queue is currently being imported, the import process is in phase DDIC_ACTIVATION. We will keep you updated.

Regards,

Abhinav

SAP Enterprise Cloud Services Delivery

SAP Employee 27.07.2024, 07:21 (CET) Reply from SAP

Dear Customer,

The SPAM import phase is in process, we will keep you updated.

Regards,

Abhinav

SAP Enterprise Cloud Services Delivery

SAP Employee 27.07.2024, 05:16 (CET) Reply from SAP

Dear Customer,

The business downtime (SPAM import phase) has started now.

To ensure that nobody is using the system during the import, you can lock all business users with transaction SU10.

Thanks & Regards,

SAP Enterprise Cloud Services Delivery

SAP Employee 26.07.2024, 11:57 (CET) Reply from SAP

Dear Customer,

Thank you for contacting SAP Enterprise Cloud Services (ECS).

We acknowledge your update. We understand that you are eager to get your request resolved, and we appreciate your patience.

Our processor will carefully review your request and contact you shortly with an update.

In the meantime, please don't hesitate to contact us if you have any questions or concerns. We're here to help you in any way we can.

Regards, Bomma

SAP Enterprise Cloud Services Delivery

SAP PCE User (S0023764130) 26.07.2024, 11:49 (CET) Info for SAP

Dear Team,

Thanks for the steps shared below, Kindly check now all the below given objects are released.

R3TR AVAS 02DA636BD5E61EDCB7823923A06F5CF9 PWCFIORI1 BW_REPORTING_FPM

R3TR BSVI 10068 SAP DSV

R3TR FUGR BFFMSMPL2 SAP FIML

R3TR FUGR MIGO SAP MB

R3TR NROB RV_BELEGZ PWCSD_1 VIZ

R3TR PROG RFITEMAP SAP FREP

Kindly check and confirm

Regards

Vivek Chopade

SAP Employee 26.07.2024, 10:53 (CET) Reply from SAP

Dear Customer,

Please refer the below SAP Notes to resolve the issue and take necessary actions from your end and revert back the ticket to proceed further.

1541124 - Importing of a Support Package or transporting a change request errors out: "object was repaired in this system"

Regards,

Jyothsna

SAP Enterprise Cloud Services Delivery

SAP Employee 26.07.2024, 09:46 (CET) Reply from SAP

Dear Customer,

Thank you for contacting SAP Enterprise Cloud Services (ECS).

We acknowledge your update. We understand that you are eager to get your request resolved, and we appreciate your patience.

Our processor will carefully review your request and contact you shortly with an update.

In the meantime, please don't hesitate to contact us if you have any questions or concerns. We're here to help you in any way we can.

Regards,

Dhruv

SAP Enterprise Cloud Services Delivery

SAP PCE User (S0023764130) 26.07.2024, 09:11 (CET) Info for SAP

Dear Team,

I have tried to check and get the below mention TR DS4K904198 via Tcode SE03/ SE09, Request to support in to get this step clear to move forward.

Regsards

Vivek Chopade

SAP Employee 26.07.2024, 00:39 (CET) Reply from SAP

Dear Customer,

We have encountered the below error:

R3TRFUGRMIGO was repaired in this system R3TRFUGRMIGO was repaired in this system

R3TRFUGRMIGO was repaired in this system

In SE03 we went to "Display Repaired Objects" and saw that these objects are locked in TRs GYPK901823 and GYPK901821, as follows:

R3TR AVAS 02DA636BD5E61EDCB7823923A06F5CF9 PWCFIORI1 BW_REPORTING_FPM

R3TR BSVI 10068 SAP DSV

R3TR FUGR BFFMSMPL2 SAP FIML

R3TR FUGR MIGO SAP MB

R3TR NROB RV_BELEGZ PWCSD_1 VIZ R3TR PROG RFITEMAP SAP FREP

The solution is to delete these objects from TRs DS4K904198 and release them afterwards.

Regards, Akash Kumar

SAP Enterprise Cloud Services Delivery

SAP Employee 25.07.2024, 16:26 (CET) Reply from SAP

Dear Customer,

Your requested update will be done via SPAM tool.

The activity is scheduled with

Business Downtime Start: 2024-07-27 03:00:00 UTC Business Downtime End: 2024-07-27 11:00:00 UTC

Thanks & Regards,

SAP Enterprise Cloud Services Delivery

SAP Employee 25.07.2024, 15:36 (CET) Reply from SAP

Dear Customer,

We are starting the preparation phase for the update activity now.

Thanks & Regards,

SAP Enterprise Cloud Services Delivery

SAP Employee 25.07.2024, 14:18 (CET) Reply from SAP

Dear Customer,

Thank you for contacting SAP Enterprise Cloud Services (ECS).

We acknowledge your update. We understand that you are eager to get your request resolved, and we appreciate your patience.

Our processor will carefully review your request and contact you shortly with an update.

In the meantime, please don't hesitate to contact us if you have any questions or concerns. We're here to help you in any way we can.

User Timestamp Text Type			
Regards, MIRAJ SAP Enterprise Cloud Services Delivery	/		
SAP PCE User (S0023764130) 25.07.2024, 14:15 (CET) Info for SAP			

Dear Team,

Kind request to support and suggest the steps with Tcode to perform the requested actions Phase TEST_IMPORT: Errors Support Package Status Return code Recommended action, So as to move forward for implementation SP.

Regards

Vivek Chopade

20.07.2024, 12.17 (0E1)	SAP Employee	25.07.2024, 12:17 (CET)	Reply from SAP
-------------------------	--------------	-------------------------	----------------

Dear Customer,

We encountered the below breakpoint during test import, kindly check and take necessary action from your end.

Phase TEST_IMPORT: Explanation of Errors

The import terminated because errors occurred in the test import. The following list shows the Support Packages in the queue with the corresponding test import return code.

Proceed as follows:

- To display the test import log, select the relevant Support Package.
- Analyse the cause of the error.
- Open a new session.
- Correct the errors there.
- Repeat the import phase. If no more errors are found in the test import, the import continues.

Phase TEST_IMPORT: Errors

Support Package Status Return code Recommended action

SAPK-75503INSAPGWFND	0000	
SAPK-75504INSAPUI	0000	
SAPK-75505INSAPUI	0000	
SAPK-75503INSAPBASIS	0000	
SAPK-75F03INSAPABA	0004	
SAPK-75503INSAPBW	0000	
SAPK-10503INS4FND	0000	
SAPK-10503INS4CORE	8000	Correct test import errors
SAPK-10503INS4CEXT	0000	
SAPK-80503INEADFPS	0000	
SAPK-80503INEAPS	0000	
SAPK-80503INFICAX	0000	
SAPK-80503ININSURANC	0000	
SAPK-80503INISOIL	0000	
SAPK-80503INISPRA	0000	
SAPK-80503INISPSCA	0000	
SAPK-80503INISUT	0004	
SAPK-80503INMDGFND	0000	

User		Timestamp	Text Type
SAPK-80503INMDGAPPL	0000		
SAPK-10503INS4COREOP	0000		
SAPK-20503INS4CRM	0000		
SAPK-10502INS4DEPREC	0000		
SAPK-75504INSAPGWFND	000	0	
SAPK-75506INSAPUI	0000		
SAPK-75504INSAPBASIS	0000		
SAPK-75F04INSAPABA	0000		
SAPK-75504INSAPBW	0000		
SAPK-10504INS4FND	0000		
SAPK-10504INS4CORE	8000	Correct test import errors	
·			
·			
·			
·			
	======	====	
Regards,			
Smruthi			
SAP Enterprise Cloud Service	es Delivery	/	
SAP Employee		25.07.2024, 10:45 (CET)	Reply from SAP

Dear Customer,

We acknowledge your request and we are glad to assist you on the same.

We are further analyzing the details provided by you in the ticket and will get back to you with the update.

Regards, Arisa

SAP Enterprise Cloud Services Delivery

SAP PCE USER (SUU2376413U)	SAP PCE User (S0023764130)	25.07.2024, 10:39 (CET)	Info for SAP
----------------------------	----------------------------	-------------------------	--------------

Dear Team

Request DS4K902419 (Owner DS4_ADMIN) Unlocked by DS4_ADMIN Date & DS4_ADMI Kindly check.

New execution time to proceed with the activity

Date: 27.07.24 - 28.07.24

Time: 24hrs Time Zone: IST

Please let us know for further assistance needed, Hope all the dependency to implement SP is completed and activity shall be performed smoothly.

Regard

Vivek Chopade

SAP Employee	25.07.2024, 09:22 (CET)	Reply from SAP

Dear Customer,

Please be informed that we encountered with below breakpoint during test import:

Phase OBJECTS_LOCKED_?: Explanation of Errors

The following objects are currently locked in requests. You can only import the queue when the objects are no longer locked.

Proceed as follows:

- Choose one of the displayed requests to go to the maintenance screen of this request.
- Release the request and the corresponding tasks or ask the request owner to do so. It's also possible to use the workbench organizer (transaction SE01 / SE09) to release the requests.
- Repeat the import phase when all the requests are released. When no more locked objects are found, the import is continued.

Phase OBJECTS_LOCKED_?: Objects Locked in Requests

Request Names of Locked Transport Objects

DS4K902419 LIMU MESS FM865 LIMU MESS FM866 LIMU REPS LF150F0A R3TR FUGR F150

Kindly check and release the TR DS4K902419.

And also, Kindly provide us new execution time to proceed with the activity in below format.

Date:

Time:

Time Zone:

Please let us know for further assistance.

Regards,

HARSHITHA

SAP Enterprise Cloud Services Delivery

SAP Employee	25.07.2024, 08:53 (CET)	Reply from SAP
--------------	-------------------------	----------------

Dear Customer,

Thank you for contacting SAP Enterprise Cloud Services (ECS).

We acknowledge your update. We understand that you are eager to get your request resolved, and we appreciate your patience.

Our processor will carefully review your request and contact you shortly with an update.

Regards,

Kolli

SAP Enterprise Cloud Services Delivery

SAP PCE User (S0023764130)	25.07.2024, 08:44 (CET)	Info for SAP
----------------------------	-------------------------	--------------

Dear Team,

Request DS4K900187 (Owner DS4_ADMIN) Unlocked by DS4_ADMIN Date & DS4_ADMI

Kind request to check and let me know any action to perform, Request to share the Tcode & Dr. steps to do the action for anything.

Regards

Vivek Chopade

SAP Employee 24.07.2024, 16:09 (CET) Reply from SAP

User **Timestamp Text Type** Dear Customer, Please be informed that, we are getting the below breakpoint during the TEST import: _____ Phase OBJECTS_LOCKED_?: Explanation of Errors The following objects are currently locked in requests. You can only import the queue when the objects are no longer locked. Proceed as follows: - Choose one of the displayed requests to go to the maintenance screen of this request. - Release the request and the corresponding tasks or ask the request owner to do so. It's also possible to use the workbench organizer (transaction SE01 / SE09) to release the requests. - Repeat the import phase when all the requests are released. When no more locked objects are found, the import is continued. Phase OBJECTS_LOCKED_?: Objects Locked in Requests Names of Locked Transport Objects Request DS4K900187 LIMU CINC CL_WDR_NW7_FORM_ADP=======CCAU LIMU CINC CL_WDR_SESSION_MANAGEMENT=====CCAU LIMU CLSD CL_STCT_CREATE_RFC_GW2SAP_V1 LIMU CPRI CL_STCT_CONF_FLP_PAGES_SPACES LIMU CPRI CL_STCT_GEN_FIORI_ROLES LIMU CPRI CL_STCT_SET_PROFILE_HTTPS LIMU CPRI CL_STCT_SET_SYSALIAS_CLASSICUI LIMU CPUB CL_STCT_CREATE_RFC_GW2SAP_V1 LIMU FUNC FI_WT_ACI_PROCESS_WITH LIMU FUNC S_TCC_SRSM_ENABLE LIMU MESS S_LMCFG_CORE_TASKS383 LIMU MESS S_LMCFG_CORE_TASKS384 LIMU MESS S_LMCFG_CORE_TASKS385 LIMU MESS S_LMCFG_CORE_TASKS388 LIMU MESS S_LMCFG_CORE_TASKS401 LIMU MESS S_LMCFG_CORE_TASKS402 Kindly check and take necessary actions from your end. Regards, SUSHREE SAP Enterprise Cloud Services Delivery **SAP Employee** 24.07.2024, 14:09 (CET) Reply from SAP Dear Customer, Thank you for contacting SAP Enterprise Cloud Services (ECS).

THE BEST RUN SAP

We acknowledge your update. We understand that you are eager to get your request resolved, and we appreciate your patience.

Our processor will carefully review your request and contact you shortly with an update.

Regards, Gorle

SAP Enterprise Cloud Services Delivery

SAP PCE User (S0023764130) 24.07.2024, 13:58 (CET) Info for SAP

Dear Team

Please check, the following Note is implemented successfully. Hope this completes the prerequisites for the SP. Kindly check and confirm,

Number :- 3111925 Version:-0002

Processor:-DS4_ADMIN
Processing Status:-In Process
Impl. State:- Completely implemented

Short Text:-Versioning Issue during Upgrade/Update Component:-BC-UPG-NA SAP Note Assistant

Regards

Vivek Chopade

SAP Employee 24.07.2024, 09:36 (CET) Reply from SAP

Dear Customer,

Please note that we are getting below break point during spam test import:

=======

Phase CHECK_REQUIREMENTS: Explanation of Errors

The notes listed below contain corrections that are essential for correctly importing the current Support Package queue. The import, therefore, only continues when the notes (if requested, with the mentioned minimum version) or specified Support Packages have been imported.

Use the Note Assistant to implement note corrections. If you prefer to import the corrections using Support Packages, delete the current queue and import the specified Support Packages in a separate queue.

Phase CHECK_REQUIREMENTS: Required Note Corrections

Requested note Version alternat. Support Pack. Requesting OCS Package

0003111925 SAPK-75504INSAPBASIS SAPK-75503INSAPBASIS

The below note is not implemented in the system:

==========

3111925 2 Versioning Issue during Upgrade/Update BC-UPG-NA In Process Can be implemented VE035

kindly check.

Regards,

Eswari

SAP Enterprise Cloud Services Delivery

SAP Employee 24.07.2024, 08:39 (CET) Reply from SAP

Dear Customer,

Thanks for the update.

We will check and proceed.

Regards,

HARSHITHA

SAP Enterprise Cloud Services Delivery

SAP PCE User (S0023764130) 24.07.2024, 08:26 (CET) Info for SAP

Dear Team

I have implemented the Notes shared by you, Kind request review and let me know the status ahead.

Regards

Vivek Chopade

SAP Employee 23.07.2024, 14:57 (CET) Reply from SAP

Dear Customer,

Please be informed that These Note needs to be implement from your end as this is not part of this activity.

Phase CHECK_REQUIREMENTS: Required Note Corrections

Requested note Version alternat. Support Pack. Requesting OCS Package 0003111925 SAPK-75504INSAPBASIS SAPK-75503INSAPBASIS

0003186148 SAPK-75505INSAPBASIS -"-

0003111925 SAPK-75504INSAPBASIS SAPK-75504INSAPBASIS

0003186148 SAPK-75505INSAPBASIS -"-

0003264547 SAPK-75506INSAPBASIS SAPK-75505INSAPBASIS

If you are facing any issue, follow KBA-2850262 to proceed with note implementation

To proceed further with this activity, we kindly request you to implement the above required Note corrections and revert back us request once it is done.

Regards,

Jyothsna

SAP Enterprise Cloud Services Delivery

SAP Employee 23.07.2024, 14:29 (CET) Reply from SAP

Dear Customer,

Thank you for contacting SAP Enterprise Cloud Services (ECS).

We acknowledge your update. We understand that you are eager to get your request resolved, and we appreciate your patience.

Our processor will carefully review your request and contact you shortly with an update.

In the meantime, please don't hesitate to contact us if you have any questions or concerns. We're here to help you in any way we can.

Regards,

Smruthi

SAP Enterprise Cloud Services Delivery

User	Timestamp	Text Type
SAP PCE User (S0023764130)	23.07.2024, 14:27 (CET)	Info for SAP

Dear Team,

Please perform the corrections you have given below and update the SP. Kindly let me know the schedule of activity Start & Dr. End tine and downtime if any required.

Regards

Vivek Chopade

SAP Employee	23.07.2024, 12:39 (CET)	Reply from SAP
--------------	-------------------------	----------------

Dear Customer,

Please be informed during test import we are getting below breakpoint.

Phase CHECK_REQUIREMENTS: Explanation of Errors

The notes listed below contain corrections that are essential for correctly importing the current Support Package queue. The import, therefore, only continues when the notes (if requested, with the mentioned minimum version) or specified Support Packages have been imported.

Use the Note Assistant to implement note corrections. If you prefer to import the corrections using Support Packages, delete the current queue and import the specified Support Packages in a separate queue.

Phase CHECK_REQUIREMENTS: Required Note Corrections

Requested note Version alternat. Support Pack. Requesting OCS Package 0003111925 SAPK-75504INSAPBASIS SAPK-75503INSAPBASIS

0003186148 SAPK-75505INSAPBASIS -"-

0003111925 SAPK-75504INSAPBASIS SAPK-75504INSAPBASIS

0003186148 SAPK-75505INSAPBASIS -"-

0003264547 SAPK-75506INSAPBASIS SAPK-75505INSAPBASIS

Kindly check and implement the mentioned SAP Note in system and revert back so that we can proceed with the test import.

Regards,

Jyothsna

SAP Enterprise Cloud Services Delivery

SAP Employee	23.07.2024, 11:33 (CET)	Reply from SAP
--------------	-------------------------	----------------

Dear Customer,

Thank you for contacting SAP Enterprise Cloud Services (ECS).

We acknowledge your update. We understand that you are eager to get your request resolved, and we appreciate your patience.

Our processor will carefully review your request and contact you shortly with an update.

Regards,

User	Text Type		
Gorle SAP Enterprise Cloud Services Delivery			
SAP PCE User (S0023764130)	23.07.2024, 11:26 (CET)	Info for SAP	

Dear Team,

You are requested to make the required corrective action to implement the Support Packages that are suitable with required prerequisite components.

Please let me know the status ahead.

Regards

Vivek Chopade

SAP Employee 23.07.2024, 10:30 (CET) Reply from SAP

Dear Customer,

Please be informed during test import we are getting below breakpoint.

Phase CHECK_REQUIREMENTS: Explanation of Errors

The notes listed below contain corrections that are essential for correctly importing the current Support Package queue. The import, therefore, only continues when the notes (if requested, with the mentioned minimum version) or specified Support Packages have been imported.

Use the Note Assistant to implement note corrections. If you prefer to import the corrections using Support Packages, delete the current queue and import the specified Support Packages in a separate queue.

Phase CHECK_REQUIREMENTS: Required Note Corrections

Requested note Version alternat. Support Pack. Requesting OCS Package

0003111925	SAPK-75504INSAPBASIS	SAPK-75503INSAPBASIS
0003186148	SAPK-75505INSAPBASIS	-"-
0003111925	SAPK-75504INSAPBASIS	SAPK-75504INSAPBASIS
0003186148	SAPK-75505INSAPBASIS	-"-
0003264547	SAPK-75506INSAPBASIS	SAPK-75505INSAPBASIS

Kindly check and implement the mentioned SAP Note in system and revert back so that we can proceed with the test import.

Regards, RASHI

SAP Enterprise Cloud Services Delivery

SAP Employee 23.07.2024, 09:52 (CET) Reply from SAP

Dear Customer,

Your requested update will be done via SPAM tool.

The activity is scheduled with

Business Downtime Start: 2024-07-24 15:00:00 UTC Business Downtime End: 2024-07-24 23:00:00 UTC



Thanks & Regards,

SAP Enterprise Cloud Services Delivery

SAP Employee 23.07.2024, 08:48 (CET) Reply from SAP

Dear Customer,

We are starting the preparation phase for the update activity now.

Thanks & Regards,

SAP Enterprise Cloud Services Delivery

SAP Employee 23.07.2024, 08:04 (CET) Reply from SAP

Dear Customer,

Thank you for contacting SAP Enterprise Cloud Services (ECS).

We acknowledge your update. Our processor will analyze your requirement and revert shortly.

Thank you for your patience and understanding.

Regards,

Pravallika

SAP Enterprise Cloud Services Delivery

SAP PCE User (S0023764130) 23.07.2024, 07:49 (CET) Info for SAP

Dear Team,

Kindly proceed to install the below mentioned latest SP available. Also kindly update all the required prerequisite components that are listed below. Please let me know the schedule of activity Start & Description and downtime if any required.

Once this activity is completed on DS4 server, the same activity need to be performed on QS4 - Service Request 8719281 requires your Action. Update Application Software System: QS4 / 500235714 / ABAP System

Regards

Vivek Chopade

SAP Employee	23.07.2024, 05:36 (CET)	Reply from SAP

Dear Customer.

Please be informed that below are the latest SP available for current release of below components in system.

SAP_BASIS : SAPK-75508INSAPBASIS SAP_ABA : SAPK-75F08INSAPABA SAP_GWFND : SAPK-75508INSAPGWFND S4CORE : SAPK-10508INS4COREOP

Please check and provide your confirmation if we need to proceed with above SP update via SPAM/SAINT.

Also, there are 17 additional components are to be installed or updated as prerequisite for above components, please provide you confirmation for these as well:

MDG_FND from 805, 0002 to 805, 0008 MDG_APPL from 805, 0002 to 805, 0008 IS-UT from 805, 0002 to 805, 0008 IS-PS-CA from 805, 0002 to 805, 0008 IS-PRA from 805, 0002 to 805, 0008

IS-OIL from 805, 0002 to 805, 0008

INSURANCE from 805, 0002 to 805, 0008

FI-CAX from 805, 0002 to 805, 0008

EA-PS from 805, 0002 to 805, 0008

EA-DFPS from 805, 0002 to 805, 0008

SAP_UI from 755, 0003 to 755, 0012

SAP_BW from 755, 0002 to 755, 0008

S4CRM from 205, 0002 to 205, 0008

S4FND from 105, 0002 to 105, 0008

S4COREOP from 105, 0002 to 105, 0008

S4CEXT from 105, 0002 to 105, 0008

S4DEPREC from 105, 0001 to 105, 0007

Regards,

RASHI

SAP Enterprise Cloud Services Delivery

SAP Employee 19.07.2024, 14:00 (CET) Reply from SAP

Dear Customer,

Thank you for contacting SAP Enterprise Cloud Services (ECS).

We acknowledge your update. We understand that you are eager to get your request resolved, and we appreciate your patience.

Our processor will carefully review your request and contact you shortly with an update.

In the meantime, please don't hesitate to contact us if you have any questions or concerns.

We're here to help you in any way we can.

Regards,

Abhinav

SAP Enterprise Cloud Services Delivery

SAP PCE User (S0023764130)	19.07.2024, 11:30 (CET)	Info for SAP
----------------------------	-------------------------	--------------

Dear Team

You may please proceed with SPAM/SAINT tool for the required updation as per EWA Report requirements. I have shared the Current support pack stack and you may please check and suggest and do the needful for the Target Stack suitable to the requirements for updation.

Current Status as below

Component Release SP-Level Support Package Description

SAP_BASIS 755 2 SAPK-75502INSAPBASIS SAP Basis Component

SAP_ABA 75F 2 SAPK-75F02INSAPABA Cross-Application Component

SAP_GWFND 755 2 SAPK-75502INSAPGWFND SAP Gateway Foundation

S4CORE 105 2 SAPK-10502INS4CORE S4CORE

Once the Support Packages stack is updated in DS4 Systems, We shall move on to QS4 Server and then on PS4 Server with same steps.

Regards

Vivek Chopade

·		
SAP Employee	19.07.2024, 10:44 (CET)	Reply from SAP

Dear Customer,

Kindly please check and provide us the correct MPID.

Or please confirm if this can be performed without MPID via SPAM/SAINT tool if only the below components need to be updated:

We will be directly proceed with the target version as follow:

SAP_BASIS,755,0002;SAP_ABA,75F,0002;SAP_GWFND,755,0002;S4CORE,105,0002

Regards,

SUSHREE

SAP Enterprise Cloud Services Delivery

SAP Employee | 19.07.2024, 10:06 (CET) | Reply from SAP

Dear Customer,

Thank you for contacting SAP Enterprise Cloud Services (ECS).

We acknowledge your update. We understand that you are eager to get your request resolved, and we appreciate your patience.

Our processor will carefully review your request and contact you shortly with an update.

Regards,

Kolli

SAP Enterprise Cloud Services Delivery

SAP PCE User (S0023764130) 19.07.2024, 09:39 (CET) Info for SAP

Dear Team,

Kind request to help to get these you have requested for & amp; to share you.

Service Request is raised as per the mail received from ITSM team and has requested to use this SR Template. As per EWA Report attached for action to performed details of current support pack is as below to review and for needful action.

Current support pack stack and you may please check and suggest the Target Stack suitable to the requirements.

Component Release SP-Level Description Support Package SAP_BASIS 755 SAPK-75502INSAPBASIS SAP Basis Component 2 SAP_ABA 75F 2 SAPK-75F02INSAPABA **Cross-Application Component** 2 SAP_GWFND 755 SAPK-75502INSAPGWFND **SAP Gateway Foundation** S4CORE 105 SAPK-10502INS4CORE S4CORE

Regards

Vivek Chopade

SAP Employee | 19.07.2024, 06:37 (CET) | Reply from SAP

Dear Customer,

Please note that while performing pre-checks for the given MPID - 1001285054, we are facing below issue.

No source version found for SYSTEM_NUMBER 00000000500236215. Nothing will be checked.

Kindly check and provide us valid MPID to proceed with this request.

Regards,

Eswari

SAP Enterprise Cloud Services Delivery

SAP Employee 18.07.2024, 15:31 (CET) Reply from SAP

Dear Customer,

Thank you for contacting SAP Enterprise Cloud Services (ECS).

We are reviewing your request and gathering the information needed to perform it.

We're committed to providing you with excellent customer service and will keep you updated on the progress of your request every step of the way.

Thank you for your patience and understanding.

Regards, RASHI

SAP Enterprise Cloud Services Delivery

SAP PCE User (S0023764130) | 18.07.2024, 15:26 (CET) | Request Description

Task: Update Software Version of Application

Service Attributes:

Title: Update Application Software Category: Core Technical Operations

Service Type: Non-Chargeable / Free Service

Task No: BASIC_1.5.09 RnR Version: 2019

Task Change Log: Update Software Version of Application

Delivery Unit: ECS

Delivery Instructions: Please upgrade the software version of the application to the application version chosen by the customer (please check below).

Additional Attributes:

Scheduled Start: 24 July 2024 15:00:00 UTC Estimated End: 24 July 2024 23:00:00 UTC

Target (SP) Level: 2

Maintenance Plan ID: 1001285054

Set system message (for ABAP systems): YES

System Type: ABAP System

Reference SR Number: 8342632 - 12.07.24

Additional Information: Dear Team, Please check the SR 8342632 - 12.07.2024 - 1 ABAP Stack of PS4 1 Age of

Support Packages as per the EWA Report attached herewith

Kindly check and update the required parameters as needed and ensure the systems remains stable to work smoothly with all the data.

You may schedule the activity on Friday 26th July 2024 for Development Server

Regards

Vivek Chopade

ATTACHMENTS

File name	Description	File size	Uploaded by	Uploaded on
EOS_DS4VHE.docx	EOS_DS4VHE.docx	3 MB	SAP Employee	28.07.2024, 01:22 (CET)
EvidenceOfSuccess.xlsx	EvidenceOfSuccess.xlsx	9 KB	SAP Employee	28.07.2024, 00:55 (CET)
service_request.id=00000 0008342632.pdf	Service Request PDF	2 MB	SAP PCE User (S0023764130)	18.07.2024, 15:24 (CET)
PS4_21237307_50023621 7_2024-07-08_Y_EWA.DOC	EWA Report	2 MB	SAP PCE User (S0023764130)	18.07.2024, 15:22 (CET)

ACTION LOG

Log Action	Old Value	New Value	Changed By	Changed At
Status	New	To be reviewed	SAP PCE User (S0023764130)	18.07.2024, 15:20 (CET)
Start Time of Service Request		24.07.2024, 17:00 (CET)	SAP PCE User (S0023764130)	18.07.2024, 15:26 (CET)
Communication		Request Description	SAP PCE User (S0023764130)	18.07.2024, 15:26 (CET)
Status	To be reviewed	Sent to SAP	SAP PCE User (S0023764130)	18.07.2024, 15:26 (CET)
Status	Sent to SAP	In Processing by SAP	SAP Employee	18.07.2024, 15:31 (CET)
Communication		Reply from SAP	SAP Employee	18.07.2024, 15:31 (CET)
Communication		Reply from SAP	SAP Employee	19.07.2024, 06:37 (CET)
Status	In Processing by SAP	Customer Interaction required	SAP Employee	19.07.2024, 06:37 (CET)
Communication		Info for SAP	SAP PCE User (S0023764130)	19.07.2024, 09:39 (CET)
Status	Customer Interaction required	In Processing by SAP	SAP PCE User (S0023764130)	19.07.2024, 09:39 (CET)
Communication		Reply from SAP	SAP Employee	19.07.2024, 10:06 (CET)
Communication		Reply from SAP	SAP Employee	19.07.2024, 10:44 (CET)
Status	In Processing by SAP	Customer Interaction required	SAP Employee	19.07.2024, 10:44 (CET)
Communication		Info for SAP	SAP PCE User (S0023764130)	19.07.2024, 11:30 (CET)
Status	Customer Interaction required	In Processing by SAP	SAP PCE User (S0023764130)	19.07.2024, 11:30 (CET)
Communication		Reply from SAP	SAP Employee	19.07.2024, 14:00 (CET)
Status	In Processing by SAP	Customer Interaction required	SAP Employee	23.07.2024, 05:36 (CET)
Communication		Reply from SAP	SAP Employee	23.07.2024, 05:36 (CET)
Communication		Info for SAP	SAP PCE User (S0023764130)	23.07.2024, 07:49 (CET)
Status	Customer Interaction required	In Processing by SAP	SAP PCE User (S0023764130)	23.07.2024, 07:49 (CET)
Communication		Reply from SAP	SAP Employee	23.07.2024, 08:04 (CET)
Communication		Reply from SAP	SAP Employee	23.07.2024, 08:48 (CET)
Communication		Reply from SAP	SAP Employee	23.07.2024, 09:52 (CET)
Communication		Reply from SAP	SAP Employee	23.07.2024, 10:30 (CET)

Log Action	Old Value	New Value	Changed By	Changed At
Status	In Processing by SAP	Customer Interaction required	SAP Employee	23.07.2024, 10:30 (CET)
Communication		Info for SAP	SAP PCE User (S0023764130)	23.07.2024, 11:26 (CET)
Status	Customer Interaction required	In Processing by SAP	SAP PCE User (S0023764130)	23.07.2024, 11:26 (CET)
Communication		Reply from SAP	SAP Employee	23.07.2024, 11:33 (CET)
Communication		Reply from SAP	SAP Employee	23.07.2024, 12:39 (CET)
Status	In Processing by SAP	Customer Interaction required	SAP Employee	23.07.2024, 12:39 (CET)
Communication		Info for SAP	SAP PCE User (S0023764130)	23.07.2024, 14:27 (CET)
Status	Customer Interaction required	In Processing by SAP	SAP PCE User (S0023764130)	23.07.2024, 14:27 (CET)
Communication		Reply from SAP	SAP Employee	23.07.2024, 14:29 (CET)
Communication		Reply from SAP	SAP Employee	23.07.2024, 14:57 (CET)
Status	In Processing by SAP	Customer Interaction required	SAP Employee	23.07.2024, 14:57 (CET)
Communication		Info for SAP	SAP PCE User (S0023764130)	24.07.2024, 08:26 (CET)
Status	Customer Interaction required	In Processing by SAP	SAP PCE User (S0023764130)	24.07.2024, 08:26 (CET)
Communication		Reply from SAP	SAP Employee	24.07.2024, 08:40 (CET)
Communication		Reply from SAP	SAP Employee	24.07.2024, 09:36 (CET)
Status	In Processing by SAP	Customer Interaction required	SAP Employee	24.07.2024, 09:36 (CET)
Communication		Info for SAP	SAP PCE User (S0023764130)	24.07.2024, 13:58 (CET)
Status	Customer Interaction required	In Processing by SAP	SAP PCE User (S0023764130)	24.07.2024, 13:58 (CET)
Communication		Reply from SAP	SAP Employee	24.07.2024, 14:09 (CET)
Communication		Reply from SAP	SAP Employee	24.07.2024, 16:09 (CET)
Status	In Processing by SAP	Customer Interaction required	SAP Employee	24.07.2024, 16:09 (CET)
Communication		Info for SAP	SAP PCE User (S0023764130)	25.07.2024, 08:44 (CET)
Status	Customer Interaction required	In Processing by SAP	SAP PCE User (S0023764130)	25.07.2024, 08:44 (CET)
Communication		Reply from SAP	SAP Employee	25.07.2024, 08:53 (CET)
Communication		Reply from SAP	SAP Employee	25.07.2024, 09:22

Log Action	Old Value	New Value	Changed By	Changed At
				(CET)
Status	In Processing by SAP	Customer Interaction required	SAP Employee	25.07.2024, 09:22 (CET)
Communication		Info for SAP	SAP PCE User (S0023764130)	25.07.2024, 10:39 (CET)
Status	Customer Interaction required	In Processing by SAP	SAP PCE User (S0023764130)	25.07.2024, 10:39 (CET)
Communication		Reply from SAP	SAP Employee	25.07.2024, 10:45 (CET)
Communication		Reply from SAP	SAP Employee	25.07.2024, 12:17 (CET)
Status	In Processing by SAP	Customer Interaction required	SAP Employee	25.07.2024, 12:17 (CET)
Communication		Info for SAP	SAP PCE User (S0023764130)	25.07.2024, 14:15 (CET)
Status	Customer Interaction required	In Processing by SAP	SAP PCE User (S0023764130)	25.07.2024, 14:15 (CET)
Communication		Reply from SAP	SAP Employee	25.07.2024, 14:18 (CET)
Communication		Reply from SAP	SAP Employee	25.07.2024, 15:36 (CET)
Communication		Reply from SAP	SAP Employee	25.07.2024, 16:26 (CET)
Communication		Reply from SAP	SAP Employee	26.07.2024, 00:40 (CET)
Status	In Processing by SAP	Customer Interaction required	SAP Employee	26.07.2024, 00:40 (CET)
Status	Customer Interaction required	In Processing by SAP	SAP PCE User (S0023764130)	26.07.2024, 09:11 (CET)
Communication		Info for SAP	SAP PCE User (S0023764130)	26.07.2024, 09:11 (CET)
Communication		Reply from SAP	SAP Employee	26.07.2024, 09:47 (CET)
Communication		Reply from SAP	SAP Employee	26.07.2024, 10:53 (CET)
Status	In Processing by SAP	Customer Interaction required	SAP Employee	26.07.2024, 10:53 (CET)
Communication		Info for SAP	SAP PCE User (S0023764130)	26.07.2024, 11:49 (CET)
Status	Customer Interaction required	In Processing by SAP	SAP PCE User (S0023764130)	26.07.2024, 11:49 (CET)
Communication		Reply from SAP	SAP Employee	26.07.2024, 11:57 (CET)
Communication		Reply from SAP	SAP Employee	27.07.2024, 05:16 (CET)
Communication		Reply from SAP	SAP Employee	27.07.2024, 07:21 (CET)
Communication		Reply from SAP	SAP Employee	27.07.2024, 08:48 (CET)

Log Action	Old Value	New Value	Changed By	Changed At
Communication		Reply from SAP	SAP Employee	27.07.2024, 13:50 (CET)
Communication		Reply from SAP	SAP Employee	27.07.2024, 16:51 (CET)
Communication		Reply from SAP	SAP Employee	27.07.2024, 19:30 (CET)
Communication		Reply from SAP	SAP Employee	27.07.2024, 21:35 (CET)
Communication		Reply from SAP	SAP Employee	27.07.2024, 22:52 (CET)
Communication		Reply from SAP	SAP Employee	28.07.2024, 00:49 (CET)
Communication		Reply from SAP	SAP Employee	28.07.2024, 00:53 (CET)
Communication		Reply from SAP	SAP Employee	28.07.2024, 01:14 (CET)
Communication		Reply from SAP	SAP Employee	28.07.2024, 04:22 (CET)
Communication		Reply from SAP	SAP Employee	28.07.2024, 04:30 (CET)
Status	In Processing by SAP	Service provided	SAP Employee	28.07.2024, 04:30 (CET)