Incident: 1028387 / 2023 - At the time of clearance of invoice and down payment System is adding the amount of TDS paid at the time of Down payment

ID	00207512940001028387 2023
Customer	2497386 - Vishvaraj Environment Private Limit
Installation	0021237307 - SAP S/4HANA PRIV. CL. ED.
System	QS4 - QS4VHE
Component	India (FI-LOC-FI-IN)
Status	Customer Action
Priority	High
Estimated Automatic Confirmation Date	13.12.2023

Communication

16.11.2023 13:02:35 CET - Problem Description: SAP PCE User (S0023764130)

--- Product/Function ---
Predicted product: SAP S/4HANA
No predicted product function
User selected product function: SAP S/4HANA > Finance > Financial Operations > Accounts Payable > Withholding Tax
Predicted component: FI-AP-AP-Q (Product Function)

--- Support Assistant ---
Path Taken
Withholding Taxes Calculations
Extended Withholding Tax
Payment time withholding taxes
None of these

Questions Answered

--- TagID/AreaID ---
TagID: #3
AreaID:

--- Steps to Reproduce ---

*Note To SAP:
I give approval for SAP Support to use these Steps to Reproduce, while connected to my impacted non-production environments, even if the steps result in a change being made and my approval remains valid until the issue is resolved, unless I inform SAP Support otherwise.

--- Description ---
While making Down payment to the Vendor we are deducting TDS. After that when we are recording Invoice related to that particular down Payment we are deducting TDS on Balance amount i.e. amount of invoice less down payment. So when we clear Down payment and invoice against each other by F110 or F-53 system is adding the amount of TDS deducted at the time of Down payment made which has resulted in excess payment to vendor.

16.11.2023 13:02:36 CET - Business Impact: SAP PCE User (S0023764130)

Vendor Payment has been stopped

16.11.2023 15:59:40 CET - Info for Customer: SAP

Dear Customer,

I would like to inform you that your incident has been received and our Colleagues are going to analyse your query. They will contact you as soon as possible.

Please ensure that the connection remains open in order to aid their investigation and speed up the resolution process.

Best Regards,

SAP Product Support

SAP hotline for urgent issues-> details in note 560499

Get answers quickly and conveniently! Try our brand new support services:

Expert Chat (SAP Note [2213344](#))

Schedule an Expert (SAP Note [2476729](#))

Guided Answers (SAP Note [2492603](#))

Still have an unanswered question? People might already be discussing it on [SAP Community Q&A](#)

21.11.2023 23:25:13 CET - Info for Customer: SAP

Dear Customer,

After an initial analysis, I verified this case belongs to another component. I am forwarding this issue to FI-LOC-FI-IN and my colleagues from this team will continue the investigation of this case.

Kind regards,

Cintia

SAP Support

22.11.2023 09:36:32 CET - Info for Customer: SAP

Your interaction with SAP Support

Contact name: Manish, pranhanth and Mahatha
Contact phone or email: Manish.daga@vishviraj.in
Channel: Call to customer

Interaction summary:

Contact name: Manish, pranhanth and Mahatha

Mail ID Manish.daga@vishviraj.in

During MSteam call Me and Madhu explained the complete downpayment procedure to customer

and identified a wrong process followed by customer and suggested correct process missing configuration

alternative option is also suggested MIRO with DPC button

22.11.2023 09:54:08 CET - Info for Customer: SAP

Hi Manish

Thanks for your time on call.

As we have discussed kindly change central invoice in Tax type configuration as mention in screenshot

Avoid manual enter while posting invoice and use F-54 or DPC button in MIRO for down payment clearing.

Also refer the KBA [3385979 Central KBA for Country India localization: Overview, Configuration, Standard scenarios and FAQ's](#)

It will help you a lot Kindly test in your system if there is any query or my assistance is required please let me know.

Best Regards
Naresh
External | On behalf of SAP Support

Contacts

Role	Name	Time Zone	Primary Phone	Secondary Phone	E-Mail
System Opener		UTC+00			
24h Contact		UTC+00			
SECONDARY		UTC+00			
Reporter	SAP PCE User (S0023764130)	Centra		9860742791	vivek.chopade@vilindia.com

Attachments

File Name	Description	File Type	File Size	Created By	Created On
SAP Test case WHT.docx	S0023764130 - 11/16/2023, 5:37:49 PM	DOCX	624.5 KB	SAP PCE User (S0023764130)	16.11.2023 13:07:49 CET
#c.png	#c.png	IMAGE/PNG	97.0 KB	SAP	22.11.2023 09:47:08 CET

KBA/SAP Notes

KBA/SAP Note Number	Note Text
3385979	Central KBA for Country India localization: Overview, Configuration, Standard scenarios and FAQ's

Action Log

Changed On	Changed At	Changed By	Action	Old Value	New Value
Thursday 16.11.2023	13:02:35 CET	SAP PCE User (S0023764130)	Component		FI-AP-AP-Q
	13:02:35 CET	SAP PCE User (S0023764130)	Incident created		0020751294 0001028387 2023
	13:02:35 CET	SAP PCE User (S0023764130)	Priority changed	Medium	High
	13:03:07 CET	SAP PCE User (S0023764130)	Memo/Text changed	Problem Description	Problem Description
	13:03:24 CET	SAP PCE User (S0023764130)	Memo/Text changed	Problem Description	Problem Description
	13:03:41 CET	SAP PCE User (S0023764130)	Memo/Text changed	Problem Description	Problem Description
	13:04:13 CET	SAP PCE User (S0023764130)	Memo/Text changed	Problem Description	Problem Description
	13:06:22 CET	SAP PCE User (S0023764130)	Memo/Text changed	Problem Description	Problem Description
	13:07:49 CET	SAP PCE User (S0023764130)	Status	Not Sent to SAP	Sent to SAP
	13:07:49 CET	SAP PCE User (S0023764130)	Memo/Text changed	Problem Description	Problem Description
	15:59:40 CET	SAP	Memo/Text changed		Info for Customer
	16:12:16 CET	SAP	Status	Sent to SAP	In Processing by SAP
Tuesday 21.11.2023	23:25:14 CET	SAP	Component	FI-AP-AP-Q	FI-LOC-FI-IN
	23:25:14 CET	SAP	Memo/Text changed		Info for Customer
Wednesday 22.11.2023	09:36:32 CET	SAP	Memo/Text changed		Info for Customer
	09:54:12 CET	SAP	Status	In Processing by SAP	Customer Action
	09:54:12 CET	SAP	SAP Note add./rem.		3385979
	09:54:12 CET	SAP	Memo/Text changed		Info for Customer

22.11.2023 10:03:00 CET