ONE Support Launchpad

Service Request

Update Application Software

#8719281

Vishvaraj Environment Private Limited
(2497386)

SCOPE

Topic: Non-Chargeable / Free Service
Task: Update Software Version of Application
System: QS4 / 500235714 / ABAP System

LIFECYCLE

Status: Service provided
Milestone Status: Activity completed, no issues found in system health checks.
Scheduled At: 24.07.2024, 17:30 (CET)

COMMUNICATION

User	Timestamp	Text Type
SAP Employee	10.08.2024, 22:12 (CET)	Reply from SAP

Dear Customer,

The necessary changes have been made in the system "QS4VHE" as requested in the ticket.
Below is the status of the systems.
• System is up and running.
Result of change—

Current Version : S4CORE   105   0008   SAPK-10508INS4CORE   S4CORE
SAP_BASIS   755   0008   SAPK-75508INSAPBASIS   SAP Basis Component
SAP_ABA   75F   0008   SAPK-75F08INSAPABA   Cross-Application Component
SAP_GWFND   755   0008   SAPK-75508INSAPGWFND   SAP Gateway Foundation

• Login possible.
• Result of change as requested.
• No critical issues found during health check.

Please make adjustment in transaction SPAU, if you do not make adjustments in transaction SPAU, your modifications will be lost. Even if you do not want to keep your modifications, use transaction SPAU to reset these objects to "SAP original".
Use transactions SPAU and SPAU_ENH to check for any open adjustments.
All SPAU activities can be performed without object registration key (SSCR) for a period of 14 days after you first entered this phase.

Please let us know if anything needs to be done.
Cross-check and confirm from your end.

Regards,
ANANYA
SAP Enterprise Cloud Services Delivery

THE BEST RUN SAP

User	Timestamp	Text Type
SAP Employee	10.08.2024, 22:00 (CET)	Reply from SAP
Update activity completed successfully		
SAP Employee	10.08.2024, 21:57 (CET)	Reply from SAP

Dear Customer,

The post-processing phase of the update has started now.

Thanks & Regards,
SAP Enterprise Cloud Services Delivery

SAP Employee	10.08.2024, 20:25 (CET)	Reply from SAP

Dear Customer,

Please be informed that we have retriggered the SPAM import.
Below are the logs for the same.
========================
The OCS queue is currently being imported.
The import process is in phase XPRA_EXECUTION.
========================

We will keep you posted further.

Regards,
ANANYA
SAP Enterprise Cloud Services Delivery

SAP Employee	10.08.2024, 20:12 (CET)	Reply from SAP

Dear Customer,

Please be informed that we are facing below breakpoint during Spam import phase.
We are checking on the issue and we will keep you updated on the same.
===
The import was stopped, since an error occurred during the phase
IMPORT_PROPER, which the Support Package Manager is unable to resolve
without your input.

After you have corrected the cause of the error, continue with the
import by choosing Support Package -> Import queue from the initial
screen of the Support Package Manager.

The following details help you to analyze the problem:

- Error in phase: IMPORT_PROPER

- Reason for error:

- Return code:

- Error message:

Notes on phase IMPORT_PROPER

In this phase repository objects and table entries are imported. This
phase can terminate due to the following reasons:

User	Timestamp	Text Type

o   TP_INTERFACE_FAILURE: The tp interface could not be called.

o   TP_FAILURE: The program tp could not be executed. For more
information on this, see the SLOG or ALOG log file.

o   TP_STEP_FAILURE: A tp step could not be executed. To find the cause
of the error, see the appropriate log, such as the import log.
If the cancelation message contains a tp step 6, N or S, the step in
question is independent of the transport request. You can find these
logs under the node Import steps not specific to transport request
in the log overview.
Alternatively, you can find these logs in the following files in the
log directory of your transport directory (usually:
/usr/sap/trans/log):

-   tp Step 6: P<YY><MM><DD>.<SID>

-   tp Step N: N<YY><MM><DD>.<SID>

-   tp Step S: DS<YY><MM><DD>.<SID>
You can display these files using the report RSPUTPRT or by calling
transaction AL11.
==============================

Regards,
ANANYA
SAP Enterprise Cloud Services Delivery

SAP Employee	10.08.2024, 18:25 (CET)	Reply from SAP

Dear Customer,

Please be informed that import is in progress
====================================
The OCS queue is currently being imported.
The import process is in phase IMPORT_PROPER.
====================================
We will keep you posted on the update

Regards,
Raju
SAP Enterprise Cloud Services Delivery

SAP Employee	10.08.2024, 17:19 (CET)	Reply from SAP

Dear Customer,

Please be informed that import is in progress
====================================
The OCS queue is currently being imported.
The import process is in phase IMPORT_PROPER.
====================================
We will keep you posted on the update

Regards,
Raju

User	Timestamp	Text Type
SAP Enterprise Cloud Services Delivery		
SAP Employee	**10.08.2024, 13:58 (CET)**	**Reply from SAP**
Dear Customer, Please be informed that import is in progress =================================== The OCS queue is currently being imported. The import process is in phase IMPORT_PROPER. =================================== We will keep you posted on the update Regards, Raju SAP Enterprise Cloud Services Delivery		
SAP Employee	**10.08.2024, 09:48 (CET)**	**Reply from SAP**
Dear Customer, Please be informed that import is in progress =================================== The OCS queue is currently being imported. The import process is in phase IMPORT_PROPER. =================================== We will keep you posted on the update Regards, Samatha SAP Enterprise Cloud Services Delivery		
SAP Employee	**10.08.2024, 07:53 (CET)**	**Reply from SAP**
Dear Customer, Please be informed that import is in progress =================================== The OCS queue is currently being imported. The import process is in phase IMPORT_PROPER. =================================== We will keep you posted on the update Regards, Samatha SAP Enterprise Cloud Services Delivery		
SAP Employee	**10.08.2024, 06:17 (CET)**	**Reply from SAP**
Dear Customer, Please be informed that, The OCS queue is currently being imported. The import process is in phase IMPORT_PROPER. We will keep you posted on the update Regards, Samatha SAP Enterprise Cloud Services Delivery		
SAP Employee	**10.08.2024, 04:01 (CET)**	**Reply from SAP**
Dear Customer,		

User	Timestamp	Text Type
Please be informed that, The OCS queue is currently being imported. The import process is in phase DDIC_ACTIVATION. Regards, Samatha SAP Enterprise Cloud Services Delivery		
SAP Employee	**10.08.2024, 01:57 (CET)**	**Reply from SAP**
Dear Customer, Please be informed that spam import is in progress. We will keep you posted on the updates. Regards, Jyothsna SAP Enterprise Cloud Services Delivery		
SAP Employee	**09.08.2024, 22:07 (CET)**	**Reply from SAP**
Dear Customer, The business downtime (SPAM import phase) has started now. To ensure that nobody is using the system during the import, you can lock all business users with transaction SU10. Thanks & Regards, SAP Enterprise Cloud Services Delivery		
SAP Employee	**09.08.2024, 21:41 (CET)**	**Reply from SAP**
Dear Customer, Please be informed that test import has been completed successfully and we are proceeding ahead with main import. We will keep you updated on the progress of the same. Regards, Dhruv SAP Enterprise Cloud Services Delivery		
SAP Employee	**09.08.2024, 19:44 (CET)**	**Reply from SAP**
Dear Customer, Thank you for contacting SAP Enterprise Cloud Services (ECS). We acknowledge your update. We understand that you are eager to get your request resolved, and we appreciate your patience. Our processor will carefully review your request and contact you shortly with an update. In the meantime, please don't hesitate to contact us if you have any questions or concerns. We're here to help you in any way we can. Regards, Attili SAP Enterprise Cloud Services Delivery		
SAP PCE User (S0023764130)	**09.08.2024, 19:40 (CET)**	**Info for SAP**
Dear Team, Please move forward "Without SPAU TR DS4K904544", As confirmed by our internal team. Please let me know the status ahead.		

User	Timestamp	Text Type
Regards Vivek Chopade		
SAP Employee	**09.08.2024, 17:37 (CET)**	**Reply from SAP**
Dear Customer, Please be informed that we could see TR DS4K904544 is not marked as modification adjustment Kindly refer to the below note for more details === 1970888 - How To: SPDD/SPAU handling during the Update/Upgrade If you want to include the created requests in the Support Package queue in the follow-on systems for an automatic modification adjustment, you must mark it as an adjustment transport. To do this, call transaction SPDD and/or SPAU and choose menu Utilities -> Assign Transport. (If the button "Assign Transport" doesn't exist under menu "Utilities", please find it under menu "Modification Adjustment".) This will add the CTS project SAP_ADJUST to the mentioned transport request (a prerequisite to later determine the request as adjustment request). === As the TR is released without the modification adjustment, we cannot proceed with the activity with the SPAU TR DS4K904544. Kindly check and confirm if we can proceed with the activity without the SPAU TR DS4K904544. Regards, MUKILAN KALAI SAP Enterprise Cloud Services Delivery		
SAP Employee	**09.08.2024, 16:31 (CET)**	**Reply from SAP**
Dear Customer, We acknowledge your request and we are glad to assist you on the same. We are further analyzing the details provided by you in the ticket and will get back to you with the update shortly. Regards, Mehul SAP Enterprise Cloud Services Delivery		
SAP PCE User (S0023764130)	**09.08.2024, 15:44 (CET)**	**Info for SAP**
Dear Team, Please check below steps shared by our internal team & let me know the status. "Copy the Data and Co file from DEV and place it in QAS" Regards Vivek Chopade		
SAP Employee	**09.08.2024, 15:06 (CET)**	**Reply from SAP**
Dear Customer, Please be informed that we are facing below issue in proceeding with the activity with the SPAU TR " DS4K904544". -- Queue definition failed: Error while reading the modification adjustment transport DS4K904544 : Internal error: This request is not marked as modi --		

User	Timestamp	Text Type
Kindly check from your end and revert back to us to proceed further. Regards, MUKILAN KALAI SAP Enterprise Cloud Services Delivery		
SAP Employee	**09.08.2024, 14:24 (CET)**	**Reply from SAP**
Dear Customer, Your requested update will be done via SPAM tool. The activity is scheduled with Business Downtime Start: 2024-08-09 18:30:00 UTC Business Downtime End: 2024-08-10 02:30:00 UTC Thanks & Regards, SAP Enterprise Cloud Services Delivery		
SAP Employee	**09.08.2024, 12:17 (CET)**	**Reply from SAP**
Dear Customer, We are starting the preparation phase for the update activity now. Thanks & Regards, SAP Enterprise Cloud Services Delivery		
SAP Employee	**09.08.2024, 10:27 (CET)**	**Reply from SAP**
Dear Customer, Thank you for contacting SAP Enterprise Cloud Services (ECS). We acknowledge your update. Our processor will analyze your requirement and revert shortly. Thank you for your patience and understanding. Regards, MUNINDER SAP Enterprise Cloud Services Delivery		
SAP PCE User (S0023764130)	**09.08.2024, 10:14 (CET)**	**Info for SAP**
Dear Team, Please find the below TR for SPDD/SPAU activity to carry forward in Quality & Production Server going forward. DS4K904544 - Pwc:ABAP:SPAU Adjustments:SG:06.08.2024 Do let us know the status ahead on scheduled activity. Regards Vivek Chopade		
SAP Employee	**09.08.2024, 10:06 (CET)**	**Reply from SAP**
Dear Customer, Please be informed that As per the request we are moving ticket to customer action Regards, MAMIDIPALLY SAP Enterprise Cloud Services Delivery		
SAP Employee	**09.08.2024, 08:41 (CET)**	**Reply from SAP**

User	Timestamp	Text Type
Dear Customer, Thank you for contacting SAP Enterprise Cloud Services (ECS). We acknowledge your update. Our processor will analyze your requirement and revert shortly. Regards, Jaina SAP Enterprise Cloud Services Delivery		
SAP PCE User (S0023764130)	09.08.2024, 08:35 (CET)	Info for SAP
Dear Team, Thanks keeping this Communication Tab Open to Reply ... Always keep it open to Reply as needed. Regards Vivek Chopade		
SAP Employee	09.08.2024, 08:18 (CET)	Reply from SAP
Dear Customer, Please be informed that As per the request we are moving ticket to customer action Regards, MAMIDIPALLY SAP Enterprise Cloud Services Delivery		
SAP Employee	09.08.2024, 07:08 (CET)	Reply from SAP
Dear Customer, Kindly be informed that we will start the activity at 10th Aug 2024 12:00 AM INDIA and we will keep you updated. Please let us know if any changes are needed. Regards, MAMIDIPALLY SAP Enterprise Cloud Services Delivery		
SAP Employee	09.08.2024, 05:17 (CET)	Reply from SAP
Dear Customer, Kindly be informed that we will start the activity at 10th Aug 2024 12:00 AM INDIA and we will keep you updated. Please let us know if any changes are needed. Regards, MAMIDIPALLY SAP Enterprise Cloud Services Delivery		
SAP Employee	09.08.2024, 03:04 (CET)	Reply from SAP
Dear Customer, Kindly be informed that we will start the activity at 10th Aug 2024 12:00 AM INDIA and we will keep you updated. Please let us know if any changes are needed. Regards, MAMIDIPALLY SAP Enterprise Cloud Services Delivery		
SAP Employee	09.08.2024, 02:29 (CET)	Reply from SAP
Dear Customer, Kindly be informed that we will start the activity at 10th Aug 2024 12:00 AM INDIA and we will keep you updated. Please let us know if any changes are needed.		

User	Timestamp	Text Type
Regards, HARSHITHA SAP Enterprise Cloud Services Delivery		
SAP Employee	08.08.2024, 22:41 (CET)	Reply from SAP
Dear Customer, Kindly be informed that we will start the activity at 10th Aug 2024 12:00 AM INDIA and we will keep you updated. Please let us know if any changes are needed. Regards, RASHI SAP Enterprise Cloud Services Delivery		
SAP Employee	08.08.2024, 19:49 (CET)	Reply from SAP
Dear Customer, Kindly be informed that we will start the activity at 10th Aug 2024 12:00 AM INDIA and we will keep you updated. Please let us know if any changes are needed. Regards, RASHI SAP Enterprise Cloud Services Delivery		
SAP Employee	08.08.2024, 18:38 (CET)	Reply from SAP
Dear Customer, Kindly be informed that we will start the activity at 10th Aug 2024 12:00 AM INDIA. Please let us know if any changes are needed. Regards, Lakshmiprasanna SAP Enterprise Cloud Services Delivery		
SAP Employee	08.08.2024, 16:39 (CET)	Reply from SAP
Dear Customer, Kindly be informed that we will start the activity at 10th Aug 2024 12:00 AM INDIA. Please let us know if any changes are needed. Regards, Lakshmiprasanna SAP Enterprise Cloud Services Delivery		
SAP Employee	08.08.2024, 14:36 (CET)	Reply from SAP
Dear Customer, Kindly be informed that we will start the activity at 10th Aug 2024 12:00 AM INDIA. Please let us know if any changes are needed. Regards, MUNINDER SAP Enterprise Cloud Services Delivery		
SAP Employee	08.08.2024, 13:00 (CET)	Reply from SAP
Dear Customer,		

User	Timestamp	Text Type
Kindly be informed that we will start the activity at 10th Aug 2024 12:00 AM INDIA. Please let us know if any changes are needed. Regards, MUNINDER SAP Enterprise Cloud Services Delivery		
SAP Employee	**08.08.2024, 11:19 (CET)**	**Reply from SAP**
Dear Customer, Kindly be informed that we will start the activity at 10th Aug 2024 12:00 AM INDIA. Please let us know if any changes are needed. Regards, MUNINDER SAP Enterprise Cloud Services Delivery		
SAP Employee	**08.08.2024, 09:57 (CET)**	**Reply from SAP**
Dear Customer, Kindly be informed that we will start the activity at 10th Aug 2024 12:00 AM INDIA. Please let us know if any changes are needed. Regards, Vidya SAP Enterprise Cloud Services Delivery		
SAP Employee	**08.08.2024, 08:01 (CET)**	**Reply from SAP**
Dear Customer, Kindly be informed that we will start the activity at 10th Aug 2024 12:00 AM INDIA. Please let us know if any changes are needed. Regards, Vidya SAP Enterprise Cloud Services Delivery		
SAP Employee	**08.08.2024, 06:07 (CET)**	**Reply from SAP**
Dear Customer, Kindly be informed that we will start the activity at 10th Aug 2024 12:00 AM INDIA. Please let us know if any changes are needed. Regards, Vidya SAP Enterprise Cloud Services Delivery		
SAP Employee	**08.08.2024, 04:09 (CET)**	**Reply from SAP**
Dear Customer, Kindly be informed that we will start the activity at 10th Aug 2024 12:00 AM INDIA. Please let us know if any changes are needed. Regards, Vidya SAP Enterprise Cloud Services Delivery		

User	Timestamp	Text Type
SAP Employee	**07.08.2024, 23:59 (CET)**	**Reply from SAP**
Dear Customer, Kindly be informed that we will start the activity at 10th Aug 2024 12:00 AM INDIA. Please let us know if any changes are needed. Regards, Pravallika SAP Enterprise Cloud Services Delivery		
SAP Employee	**07.08.2024, 19:23 (CET)**	**Reply from SAP**
Dear Customer, Kindly be informed that we will start the activity at 10th Aug 2024 12:00 AM INDIA. Please let us know if any changes are needed. Regards, Pravallika SAP Enterprise Cloud Services Delivery		
SAP Employee	**07.08.2024, 17:09 (CET)**	**Reply from SAP**
Dear Customer, Kindly be informed that we will start the activity at 10th Aug 2024 12:00 AM INDIA. Please let us know if any changes are needed. Regards, Sai Manoj SAP Enterprise Cloud Services Delivery		
SAP Employee	**07.08.2024, 14:47 (CET)**	**Reply from SAP**
Dear Customer, Kindly be informed that we will start the activity at 10th Aug 2024 12:00 AM INDIA. Please let us know if any changes are needed. Regards, Sai Manoj SAP Enterprise Cloud Services Delivery		
SAP Employee	**07.08.2024, 12:51 (CET)**	**Reply from SAP**
Dear Customer, Kindly be informed that we will start the activity at 10th Aug 2024 12:00 AM INDIA. Please let us know if any changes are needed. Regards, Sai Manoj SAP Enterprise Cloud Services Delivery		
SAP Employee	**07.08.2024, 11:04 (CET)**	**Reply from SAP**
Dear Customer, Kindly be informed that we will start the activity at 10th Aug 2024 12:00 AM INDIA. Please let us know if any changes are needed.		

User	Timestamp	Text Type

Regards,
Sai Manoj
SAP Enterprise Cloud Services Delivery

SAP Employee	07.08.2024, 08:50 (CET)	Reply from SAP

Dear Customer,

Kindly be informed that we will start the activity at 10th Aug 2024 12:00 AM INDIA.
Please let us know if any changes are needed.

Regards,
Poornima Panchakshari
SAP Enterprise Cloud Services Delivery

SAP Employee	07.08.2024, 06:56 (CET)	Reply from SAP

Dear Customer,

Kindly be informed that we will start the activity at 10th Aug 2024 12:00 AM INDIA.
Please let us know if any changes are needed.

Regards,
Poornima Panchakshari
SAP Enterprise Cloud Services Delivery

SAP Employee	07.08.2024, 05:09 (CET)	Reply from SAP

Dear Customer,

Kindly be informed that we will start the activity at 10th Aug 2024 12:00 AM INDIA.
Please let us know if any changes are needed.

Regards,
Poornima Panchakshari
SAP Enterprise Cloud Services Delivery

SAP Employee	07.08.2024, 03:25 (CET)	Reply from SAP

Dear Customer,

Kindly be informed that we will start the activity at 10th Aug 2024 12:00 AM INDIA.
Please let us know if any changes are needed.

Regards,
Poornima Panchakshari
SAP Enterprise Cloud Services Delivery

SAP Employee	07.08.2024, 00:56 (CET)	Reply from SAP

Dear Customer,

Kindly be informed that we will start the activity at 10th Aug 2024 12:00 AM INDIA.
Please let us know if any changes are needed.

Regards,
Raju
SAP Enterprise Cloud Services Delivery

SAP Employee	06.08.2024, 20:23 (CET)	Reply from SAP

User	Timestamp	Text Type
Dear Customer, Kindly be informed that we will start the activity at 10th Aug 2024 12:00 AM INDIA. Please let us know if any changes are needed. Regards, Raju SAP Enterprise Cloud Services Delivery		
SAP Employee	06.08.2024, 17:16 (CET)	Reply from SAP
Dear Customer, Kindly be informed that we will start the activity at 10th Aug 2024 12:00 AM INDIA. Please let us know if any changes are needed. Regards, Lakshmiprasanna SAP Enterprise Cloud Services Delivery		
SAP Employee	06.08.2024, 15:31 (CET)	Reply from SAP
Dear Customer, Kindly be informed that we will start the activity at 10th Aug 2024 12:00 AM INDIA. Please let us know if any changes are needed. Regards, Lakshmiprasanna SAP Enterprise Cloud Services Delivery		
SAP Employee	06.08.2024, 13:27 (CET)	Reply from SAP
Dear Customer, Kindly be informed that we will start the activity at 10th Aug 2024 12:00 AM INDIA. Please let us know if any changes are needed. Regards, Lakshmiprasanna SAP Enterprise Cloud Services Delivery		
SAP Employee	06.08.2024, 11:46 (CET)	Reply from SAP
Dear Customer, Kindly be informed that we will start the activity at 10th Aug 2024 12:00 AM INDIA. Please let us know if any changes are needed. Regards, Lakshmiprasanna SAP Enterprise Cloud Services Delivery		
SAP Employee	06.08.2024, 09:54 (CET)	Reply from SAP
Dear Customer, We will proceed within the given downtime . 10th - 11th AUG , 24hrs . we will keep you updated .		

User	Timestamp	Text Type
Regards, Ravi SAP Enterprise Cloud Services Delivery		
SAP Employee	**06.08.2024, 07:16 (CET)**	**Reply from SAP**
Dear Customer, Thank you for contacting SAP Enterprise Cloud Services (ECS). We acknowledge your update. We understand that you are eager to get your request resolved, and we appreciate your patience. Our processor will carefully review your request and contact you shortly with an update. In the meantime, please don't hesitate to contact us if you have any questions or concerns. We're here to help you in any way we can. Regards, Kaustav SAP Enterprise Cloud Services Delivery		
SAP PCE User (S0023764130)	**06.08.2024, 07:13 (CET)**	**Info for SAP**
Dear Team Thank you for confirmation. You can start and complete the activity on 10th&11th Aug 24 - 24hrs Time IST. Kindly share the details when activity shall be start. Regards Vivek Chopade		
SAP Employee	**05.08.2024, 15:54 (CET)**	**Reply from SAP**
Dear Customer, Kindly be informed that the test import is completed successfully As we could see the provided Execution time is already passed. Kindly provide new Execution time in below format to proceed with the activity Downtime Start (Date / Time / Time zone) : ? Regards, MUKILAN KALAI SAP Enterprise Cloud Services Delivery		
SAP Employee	**05.08.2024, 14:46 (CET)**	**Reply from SAP**
Dear Customer, Please be informed we are proceeding further with the test import and its in progress == The OCS queue is currently being imported. The import process is in phase CHECK_INACT_OBJECTS. == We will keep you updated Regards, MUKILAN KALAI SAP Enterprise Cloud Services Delivery		

User	Timestamp	Text Type
SAP Employee	**05.08.2024, 12:55 (CET)**	**Reply from SAP**

Dear Customer,

Thank you for contacting SAP Enterprise Cloud Services (ECS).
We acknowledge your update. Our processor will analyze your requirement and revert shortly.

Regards,
Jaina
SAP Enterprise Cloud Services Delivery

SAP PCE User (S0023764130)	**05.08.2024, 12:49 (CET)**	**Info for SAP**

Dear Team,

Kindly check all the Objects listed are Unlocked, Please let me know any more action to do ahead.

Regards
Vivek Chopade

SAP Employee	**03.08.2024, 07:37 (CET)**	**Reply from SAP**

Dear Customer,

Please be informed that we have encountered the below breakpoint
Kindly check and take necessary actions from your end and revert the request back to us to proceed further

============================
Phase OBJECTS_LOCKED_?: Explanation of Errors

The following objects are currently locked in requests. You can only
import the queue when the objects are no longer locked.

Proceed as follows:

- Choose one of the displayed requests to go to the maintenance screen
of this request.
- Release the request and the corresponding tasks or ask the request
owner to do so. It's also possible to use the workbench organizer
(transaction SE01 / SE09) to release the requests.
- Repeat the import phase when all the requests are released. When no
more locked objects are found, the import is continued.

Phase OBJECTS_LOCKED_?: Objects Locked in Requests

Request   Names of Locked Transport Objects

QS4K900131   LIMU REPS LSVRIF17
LIMU REPS RADMASUT_C3
R3TR PROG RADMASUT_C3

============================

Regards,
Attili
SAP Enterprise Cloud Services Delivery

SAP Employee	**03.08.2024, 06:56 (CET)**	**Reply from SAP**

Dear Customer,

We have proceeded with the test import and currently its in progress

THE BEST RUN **SAP**

User	Timestamp	Text Type

Regards,
VIVEK
SAP Enterprise Cloud Services Delivery

SAP Employee	03.08.2024, 04:34 (CET)	Reply from SAP

Dear Customer,

Thank you for contacting SAP Enterprise Cloud Services (ECS).

We acknowledge your update. We understand that you are eager to get your request resolved, and we appreciate your patience.

Our processor will carefully review your request and contact you shortly with an update.

In the meantime, please don't hesitate to contact us if you have any questions or concerns. We're here to help you in any way we can.

Regards,
DEBJOTY
SAP Enterprise Cloud Services Delivery

SAP PCE User (S0023764130)	03.08.2024, 04:28 (CET)	Info for SAP

Dear Team

Following note is implemented, Kindly review to move further.

Regards

Vivek Chopade

SAP Employee	03.08.2024, 02:54 (CET)	Reply from SAP

Dear Customer,

As per the breakpoint SNOTE 3264547 needs to be implemented and we can see it is not yet implemented in QS4
===
Phase CHECK_REQUIREMENTS: Required Note Corrections

Requested note Version alternat. Support Pack.   Requesting OCS Package

0003264547   SAPK-75506INSAPBASIS   SAPK-75505INSAPBASIS
===

3264547   2   DD: Dependent activation after add field change does not happen   BC-DWB-DIC   new   Can be implemented
==
Hence kindly implement the same and revert back to proceed further.

Regards,
SONALI
SAP Enterprise Cloud Services Delivery

SAP Employee	02.08.2024, 20:50 (CET)	Reply from SAP

Dear Customer,

Thank you for contacting SAP Enterprise Cloud Services (ECS).
We acknowledge your update. We understand that you are eager to get your request resolved, and we appreciate your patience.

THE BEST RUN SAP

User	Timestamp	Text Type
Our processor will carefully review your request and contact you shortly with an update. In the meantime, please don't hesitate to contact us if you have any questions or concerns. We're here to help you in any way we can. Regards, Mudadla SAP Enterprise Cloud Services Delivery		
SAP PCE User (S0023764130)	**02.08.2024, 20:45 (CET)**	**Info for SAP**
Dear Team, Kindly let me know the pendency that you have observed, as the SNOTEs 0003111925 & 0003186148 "SAP Note already completely implemented" is the message appearing on screen. Please check. Regards Vivek Chopade		
SAP Employee	**02.08.2024, 16:45 (CET)**	**Reply from SAP**
Dear Customer, We are unable to proceed with this request now as there is a breakpoint in test import. We will proceed with this request as soon as the snote is implemented. Thanks for understanding. Regards, SUSHREE SAP Enterprise Cloud Services Delivery		
SAP Employee	**02.08.2024, 15:40 (CET)**	**Reply from SAP**
Dear Customer, We acknowledge your update. We understand that you are eager to get your request resolved, and we appreciate your patience. Our processor will carefully review your request and contact you shortly with an update. Regards, Aqil SAP Enterprise Cloud Services Delivery		
SAP PCE User (S0023764130)	**02.08.2024, 15:36 (CET)**	**Info for SAP**
Dear Team, Snote 0003111925 & 0003186148 is completed implemented , Kindly check and confirm. Regards Vivek Chopade		
SAP Employee	**02.08.2024, 14:38 (CET)**	**Reply from SAP**
Dear Customer, We are unable to proceed with this request now as there is a breakpoint in test import. We will proceed with this request as soon as the snote is implemented. Thanks for understanding. Regards,		

User	Timestamp	Text Type
SUSHREE SAP Enterprise Cloud Services Delivery		
SAP Employee	**02.08.2024, 14:13 (CET)**	**Reply from SAP**

Dear Customer,

We acknowledge your update. We understand that you are eager to get your request resolved, and we appreciate your patience.

Our processor will carefully review your request and contact you shortly with an update.

Regards,
Aqil
SAP Enterprise Cloud Services Delivery

SAP PCE User (S0023764130)	**02.08.2024, 14:10 (CET)**	**Info for SAP**

Dear Team,

Please check following Notes are implementation and request to review any more dependency / pre requisites are that needs to be done from my end, Please let me know it by today.

Regards

Vivek Chopade

SAP Employee	**31.07.2024, 08:23 (CET)**	**Reply from SAP**

Dear Customer,

Please be informed that we are facing an issue with below breakpoint during test import. Kindly check and implement below SNOTE and revert back to us to proceed with the activity.

==============================
Phase CHECK_REQUIREMENTS: Explanation of Errors

The notes listed below contain corrections that are essential for
correctly importing the current Support Package queue. The import,
therefore, only continues when the notes (if requested, with the
mentioned minimum version) or specified Support Packages have been
imported.

Use the Note Assistant to implement note corrections.
If you prefer to import the corrections using Support Packages, delete
the current queue and import the specified Support Packages in a
separate queue.

Phase CHECK_REQUIREMENTS: Required Note Corrections

Requested note Version alternat. Support Pack.   Requesting OCS Package

0003111925   SAPK-75504INSAPBASIS   SAPK-75503INSAPBASIS
0003186148   SAPK-75505INSAPBASIS   -"-

0003111925   SAPK-75504INSAPBASIS   SAPK-75504INSAPBASIS
0003186148   SAPK-75505INSAPBASIS   -"-

Regards,
HARSHITHA
SAP Enterprise Cloud Services Delivery

User	Timestamp	Text Type
SAP Employee	31.07.2024, 07:40 (CET)	Reply from SAP

Dear Customer,

Your requested update will be done via SPAM tool.
The activity is scheduled with

Business Downtime Start: 2024-08-03 18:30:00 UTC
Business Downtime End: 2024-08-04 02:30:00 UTC

Thanks & Regards,
SAP Enterprise Cloud Services Delivery

SAP Employee	31.07.2024, 06:56 (CET)	Reply from SAP

Dear Customer,

Please be informed that there are 17 additional components are to be installed or updated as prerequisite for
SAP_BASIS,755,0008;SAP_ABA,75F,0008;SAP_GWFND,755,0008;S4CORE,105,0008 compnents as per your
confirmation in development system we are proceeding further with below prerequisite:
===================================

MDG_FND from 805, 0002 to 805, 0008
MDG_APPL from 805, 0002 to 805, 0008
IS-UT from 805, 0002 to 805, 0008
IS-PS-CA from 805, 0002 to 805, 0008
IS-PRA from 805, 0002 to 805, 0008
IS-OIL from 805, 0002 to 805, 0008
INSURANCE from 805, 0002 to 805, 0008
FI-CAX from 805, 0002 to 805, 0008
EA-PS from 805, 0002 to 805, 0008
EA-DFPS from 805, 0002 to 805, 0008
SAP_UI from 755, 0003 to 755, 0012
SAP_BW from 755, 0002 to 755, 0008
S4CRM from 205, 0002 to 205, 0008
S4FND from 105, 0002 to 105, 0008
S4COREOP from 105, 0002 to 105, 0008
S4CEXT from 105, 0002 to 105, 0008
S4DEPREC from 105, 0001 to 105, 0007

Regards,
HARSHITHA
SAP Enterprise Cloud Services Delivery

SAP Employee	31.07.2024, 06:38 (CET)	Reply from SAP

Dear Customer,

The pre-requisite validation of your activity has been verified.

=================================

Your Activity is scheduled with:
Execution Start: 08/04/2024 12:00 AM INDIA
Execution End: 08/04/2024 08:00 AM INDIA

=================================

We will get in touch with you if any additional technical clarification is required.

Regards,

User	Timestamp	Text Type
HARSHITHA SAP Enterprise Cloud Services Delivery		
SAP Employee	31.07.2024, 06:23 (CET)	Reply from SAP
Dear Customer, We are starting the preparation phase for the update activity now. Thanks & Regards, SAP Enterprise Cloud Services Delivery		
SAP Employee	31.07.2024, 05:31 (CET)	Reply from SAP
Dear Customer, Please be informed that we are proceeding with this activity as per development system SR #8719311. Regards, HARSHITHA SAP Enterprise Cloud Services Delivery		
SAP Employee	29.07.2024, 12:59 (CET)	Reply from SAP
Dear Customer, Thank you for contacting SAP Enterprise Cloud Services (ECS). We acknowledge your update. Our processor will analyze your requirement and revert shortly. Regards, Samatha SAP Enterprise Cloud Services Delivery		
SAP PCE User (S0023764130)	29.07.2024, 12:51 (CET)	Info for SAP
Dear Team You may please start and end the activity on 3rd & 4th Aug 24 Time :- 24hrs IST Kindly let us know the schedule that you shall take in Regards Vivek Chopade		
SAP Employee	29.07.2024, 09:02 (CET)	Reply from SAP
Dear Customer, Please note that your update is not clear, kindly provide below details: ===================== Uptime Start(Date/Time/Zone): ?? Downtime Start(Date/Time/Zone) : ?? Downtime End(Date/Time/Zone):?? Regards, Eswari SAP Enterprise Cloud Services Delivery		
SAP Employee	29.07.2024, 08:49 (CET)	Reply from SAP
Dear Customer, Thank you for contacting SAP Enterprise Cloud Services (ECS).		

User	Timestamp	Text Type

We acknowledge your update. We understand that you are eager to get your request resolved, and we appreciate your patience.
Our processor will carefully review your request and contact you shortly with an update.

Regards,
Gorle
SAP Enterprise Cloud Services Delivery

SAP PCE User (S0023764130)	29.07.2024, 08:43 (CET)	Info for SAP

Dear Team,

Kindly check the SR Request ID: 8719311 of Development Server, activity is completed by SAP team.

Please review the above SR and plan the to schedule the QS4 server activity on 3rd & 4th Aug. 24 let me know the status.

Regards

Vivek Chopade

SAP Employee	23.07.2024, 03:26 (CET)	Reply from SAP

Dear Customer,

We are unable to confirm the schedule of this activity as activity is pending in SR#8719311 for dependent development system.
We will work on scheduling and confirm the schedule as soon as the dependencies are cleared.
Kindly check and revert this request back to us once activity is completed in SR#8719311 along with new execution time.

Regards,
RASHI
SAP Enterprise Cloud Services Delivery

SAP Employee	19.07.2024, 06:39 (CET)	Reply from SAP

Dear Customer,

Kindly note that development SR# 8719311 is still pending.
We will work on scheduling and confirm the schedule as soon as the dependencies are cleared.

Thanks for understanding.

Regards,
Eswari
SAP Enterprise Cloud Services Delivery

SAP Employee	18.07.2024, 15:45 (CET)	Reply from SAP

Dear Customer,

Thank you for contacting SAP Enterprise Cloud Services (ECS).

We are reviewing your request and gathering the information needed to perform it.
We're committed to providing you with excellent customer service and will keep you updated on the progress of your request every step of the way.

Thank you for your patience and understanding.

Regards,

User	Timestamp	Text Type
RASHI SAP Enterprise Cloud Services Delivery		
SAP PCE User (S0023764130)	18.07.2024, 15:28 (CET)	Request Description

Task: Update Software Version of Application

Service Attributes:
Title: Update Application Software
Category: Core Technical Operations
Service Type: Non-Chargeable / Free Service
Task No: BASIC_1.5.09
RnR Version: 2019
Task Change Log: Update Software Version of Application
Delivery Unit: ECS

Delivery Instructions: Please upgrade the software version of the application to the application version chosen by the customer (please check below).

Additional Attributes:
Scheduled Start: 24 July 2024 15:30:00 UTC
Estimated End: 24 July 2024 23:30:00 UTC

Target (SP) Level: 2
Set system message (for ABAP systems): YES
System Type: ABAP System
Reference SR Number: 8342632 − 12.07.24
Additional Information: Dear Team , Please check the SR 8342632 − 12.07.2024 - 1 ABAP Stack of PS4 1 Age of Support Packages as per the EWA Report attached herewith

Kindly check and update the required parameters as needed and ensure the systems remains stable to work smoothly with all the data.

You may schedule the activity on Friday 26th July 2024 for Quality Server.

Once Development and Quality Server actions are performed successfully, We shall schedule the same activity for Production Server.

Regards

Vivek Chopade

ATTACHMENTS

File name	Description	File size	Uploaded by	Uploaded on
EOS_QS4VHE.docx	EOS_QS4VHE.docx	3 MB	SAP Employee	10.08.2024, 22:12 (CET)
EvidenceOfSuccess.xlsx	EvidenceOfSuccess.xlsx	9 KB	SAP Employee	10.08.2024, 21:59 (CET)
service_request.id=000000008342632.pdf	Service Request Reference	2 MB	SAP PCE User (S0023764130)	18.07.2024, 15:29 (CET)
PS4_21237307_500236217_2024-07-08_Y_EWA.DOC	EWA Report -	2 MB	SAP PCE User (S0023764130)	18.07.2024, 15:29 (CET)

ACTION LOG

Log Action	Old Value	New Value	Changed By	Changed At

Log Action	Old Value	New Value	Changed By	Changed At
Status	New	To be reviewed	SAP PCE User (S0023764130)	18.07.2024, 15:18 (CET)
Start Time of Service Request		24.07.2024, 17:30 (CET)	SAP PCE User (S0023764130)	18.07.2024, 15:28 (CET)
Communication		Request Description	SAP PCE User (S0023764130)	18.07.2024, 15:28 (CET)
Status	To be reviewed	Sent to SAP	SAP PCE User (S0023764130)	18.07.2024, 15:28 (CET)
Communication		Reply from SAP	SAP Employee	18.07.2024, 15:45 (CET)
Status	Sent to SAP	In Processing by SAP	SAP Employee	18.07.2024, 15:45 (CET)
Communication		Reply from SAP	SAP Employee	19.07.2024, 06:40 (CET)
Status	In Processing by SAP	Customer Interaction required	SAP Employee	23.07.2024, 03:26 (CET)
Communication		Reply from SAP	SAP Employee	23.07.2024, 03:26 (CET)
Communication		Info for SAP	SAP PCE User (S0023764130)	29.07.2024, 08:43 (CET)
Status	Customer Interaction required	In Processing by SAP	SAP PCE User (S0023764130)	29.07.2024, 08:43 (CET)
Communication		Reply from SAP	SAP Employee	29.07.2024, 08:49 (CET)
Communication		Reply from SAP	SAP Employee	29.07.2024, 09:02 (CET)
Status	In Processing by SAP	Customer Interaction required	SAP Employee	29.07.2024, 09:02 (CET)
Status	Customer Interaction required	In Processing by SAP	SAP PCE User (S0023764130)	29.07.2024, 12:51 (CET)
Communication		Info for SAP	SAP PCE User (S0023764130)	29.07.2024, 12:51 (CET)
Communication		Reply from SAP	SAP Employee	29.07.2024, 12:59 (CET)
Communication		Reply from SAP	SAP Employee	31.07.2024, 05:31 (CET)
Communication		Reply from SAP	SAP Employee	31.07.2024, 06:23 (CET)
Communication		Reply from SAP	SAP Employee	31.07.2024, 06:38 (CET)
Communication		Reply from SAP	SAP Employee	31.07.2024, 06:56 (CET)
Communication		Reply from SAP	SAP Employee	31.07.2024, 07:40 (CET)
Status	In Processing by SAP	Customer Interaction required	SAP Employee	31.07.2024, 08:23 (CET)
Communication		Reply from SAP	SAP Employee	31.07.2024, 08:23 (CET)
Communication		Info for SAP	SAP PCE User	02.08.2024, 14:10

Log Action	Old Value	New Value	Changed By	Changed At
			(S0023764130)	(CET)
Status	Customer Interaction required	In Processing by SAP	SAP PCE User (S0023764130)	02.08.2024, 14:10 (CET)
Communication		Reply from SAP	SAP Employee	02.08.2024, 14:13 (CET)
Communication		Reply from SAP	SAP Employee	02.08.2024, 14:38 (CET)
Status	In Processing by SAP	Customer Interaction required	SAP Employee	02.08.2024, 14:38 (CET)
Communication		Info for SAP	SAP PCE User (S0023764130)	02.08.2024, 15:36 (CET)
Status	Customer Interaction required	In Processing by SAP	SAP PCE User (S0023764130)	02.08.2024, 15:36 (CET)
Communication		Reply from SAP	SAP Employee	02.08.2024, 15:40 (CET)
Communication		Reply from SAP	SAP Employee	02.08.2024, 16:45 (CET)
Status	In Processing by SAP	Customer Interaction required	SAP Employee	02.08.2024, 16:45 (CET)
Communication		Info for SAP	SAP PCE User (S0023764130)	02.08.2024, 20:45 (CET)
Status	Customer Interaction required	In Processing by SAP	SAP PCE User (S0023764130)	02.08.2024, 20:45 (CET)
Communication		Reply from SAP	SAP Employee	02.08.2024, 20:50 (CET)
Communication		Reply from SAP	SAP Employee	03.08.2024, 02:54 (CET)
Status	In Processing by SAP	Customer Interaction required	SAP Employee	03.08.2024, 02:54 (CET)
Status	Customer Interaction required	In Processing by SAP	SAP PCE User (S0023764130)	03.08.2024, 04:28 (CET)
Communication		Info for SAP	SAP PCE User (S0023764130)	03.08.2024, 04:28 (CET)
Communication		Reply from SAP	SAP Employee	03.08.2024, 04:34 (CET)
Communication		Reply from SAP	SAP Employee	03.08.2024, 06:56 (CET)
Communication		Reply from SAP	SAP Employee	03.08.2024, 07:37 (CET)
Status	In Processing by SAP	Customer Interaction required	SAP Employee	03.08.2024, 07:37 (CET)
Communication		Info for SAP	SAP PCE User (S0023764130)	05.08.2024, 12:49 (CET)
Status	Customer Interaction required	In Processing by SAP	SAP PCE User (S0023764130)	05.08.2024, 12:49 (CET)
Communication		Reply from SAP	SAP Employee	05.08.2024, 12:55 (CET)
Communication		Reply from SAP	SAP Employee	05.08.2024, 14:46 (CET)

Log Action	Old Value	New Value	Changed By	Changed At
Communication		Reply from SAP	SAP Employee	05.08.2024, 15:54 (CET)
Status	In Processing by SAP	Customer Interaction required	SAP Employee	05.08.2024, 15:54 (CET)
Communication		Info for SAP	SAP PCE User (S0023764130)	06.08.2024, 07:13 (CET)
Status	Customer Interaction required	In Processing by SAP	SAP PCE User (S0023764130)	06.08.2024, 07:13 (CET)
Communication		Reply from SAP	SAP Employee	06.08.2024, 07:16 (CET)
Communication		Reply from SAP	SAP Employee	06.08.2024, 09:54 (CET)
Communication		Reply from SAP	SAP Employee	06.08.2024, 11:47 (CET)
Communication		Reply from SAP	SAP Employee	06.08.2024, 13:27 (CET)
Communication		Reply from SAP	SAP Employee	06.08.2024, 15:31 (CET)
Communication		Reply from SAP	SAP Employee	06.08.2024, 17:16 (CET)
Communication		Reply from SAP	SAP Employee	06.08.2024, 20:23 (CET)
Communication		Reply from SAP	SAP Employee	07.08.2024, 00:56 (CET)
Communication		Reply from SAP	SAP Employee	07.08.2024, 03:26 (CET)
Communication		Reply from SAP	SAP Employee	07.08.2024, 05:09 (CET)
Communication		Reply from SAP	SAP Employee	07.08.2024, 06:56 (CET)
Communication		Reply from SAP	SAP Employee	07.08.2024, 08:50 (CET)
Communication		Reply from SAP	SAP Employee	07.08.2024, 11:04 (CET)
Communication		Reply from SAP	SAP Employee	07.08.2024, 12:51 (CET)
Communication		Reply from SAP	SAP Employee	07.08.2024, 14:47 (CET)
Communication		Reply from SAP	SAP Employee	07.08.2024, 17:09 (CET)
Communication		Reply from SAP	SAP Employee	07.08.2024, 19:23 (CET)
Communication		Reply from SAP	SAP Employee	07.08.2024, 23:59 (CET)
Communication		Reply from SAP	SAP Employee	08.08.2024, 04:09 (CET)
Communication		Reply from SAP	SAP Employee	08.08.2024, 06:07 (CET)
Communication		Reply from SAP	SAP Employee	08.08.2024, 08:01

Log Action	Old Value	New Value	Changed By	Changed At (CET)
Communication		Reply from SAP	SAP Employee	08.08.2024, 09:57 (CET)
Communication		Reply from SAP	SAP Employee	08.08.2024, 11:19 (CET)
Communication		Reply from SAP	SAP Employee	08.08.2024, 13:00 (CET)
Communication		Reply from SAP	SAP Employee	08.08.2024, 14:36 (CET)
Communication		Reply from SAP	SAP Employee	08.08.2024, 16:39 (CET)
Communication		Reply from SAP	SAP Employee	08.08.2024, 18:38 (CET)
Communication		Reply from SAP	SAP Employee	08.08.2024, 19:49 (CET)
Communication		Reply from SAP	SAP Employee	08.08.2024, 22:41 (CET)
Communication		Reply from SAP	SAP Employee	09.08.2024, 02:29 (CET)
Communication		Reply from SAP	SAP Employee	09.08.2024, 03:04 (CET)
Communication		Reply from SAP	SAP Employee	09.08.2024, 05:17 (CET)
Communication		Reply from SAP	SAP Employee	09.08.2024, 07:08 (CET)
Status	In Processing by SAP	Customer Interaction required	SAP Employee	09.08.2024, 08:18 (CET)
Communication		Reply from SAP	SAP Employee	09.08.2024, 08:18 (CET)
Communication		Info for SAP	SAP PCE User (S0023764130)	09.08.2024, 08:35 (CET)
Status	Customer Interaction required	In Processing by SAP	SAP PCE User (S0023764130)	09.08.2024, 08:35 (CET)
Communication		Reply from SAP	SAP Employee	09.08.2024, 08:41 (CET)
Communication		Reply from SAP	SAP Employee	09.08.2024, 10:06 (CET)
Status	In Processing by SAP	Customer Interaction required	SAP Employee	09.08.2024, 10:06 (CET)
Status	Customer Interaction required	In Processing by SAP	SAP PCE User (S0023764130)	09.08.2024, 10:14 (CET)
Communication		Info for SAP	SAP PCE User (S0023764130)	09.08.2024, 10:14 (CET)
Communication		Reply from SAP	SAP Employee	09.08.2024, 10:27 (CET)
Communication		Reply from SAP	SAP Employee	09.08.2024, 12:17 (CET)
Communication		Reply from SAP	SAP Employee	09.08.2024, 14:24 (CET)

Log Action	Old Value	New Value	Changed By	Changed At
Communication		Reply from SAP	SAP Employee	09.08.2024, 15:07 (CET)
Status	In Processing by SAP	Customer Interaction required	SAP Employee	09.08.2024, 15:07 (CET)
Communication		Info for SAP	SAP PCE User (S0023764130)	09.08.2024, 15:44 (CET)
Status	Customer Interaction required	In Processing by SAP	SAP PCE User (S0023764130)	09.08.2024, 15:44 (CET)
Communication		Reply from SAP	SAP Employee	09.08.2024, 16:31 (CET)
Communication		Reply from SAP	SAP Employee	09.08.2024, 17:37 (CET)
Status	In Processing by SAP	Customer Interaction required	SAP Employee	09.08.2024, 17:37 (CET)
Communication		Info for SAP	SAP PCE User (S0023764130)	09.08.2024, 19:40 (CET)
Status	Customer Interaction required	In Processing by SAP	SAP PCE User (S0023764130)	09.08.2024, 19:40 (CET)
Communication		Reply from SAP	SAP Employee	09.08.2024, 19:44 (CET)
Communication		Reply from SAP	SAP Employee	09.08.2024, 21:41 (CET)
Communication		Reply from SAP	SAP Employee	09.08.2024, 22:07 (CET)
Communication		Reply from SAP	SAP Employee	10.08.2024, 01:57 (CET)
Communication		Reply from SAP	SAP Employee	10.08.2024, 04:01 (CET)
Communication		Reply from SAP	SAP Employee	10.08.2024, 06:17 (CET)
Communication		Reply from SAP	SAP Employee	10.08.2024, 07:53 (CET)
Communication		Reply from SAP	SAP Employee	10.08.2024, 09:48 (CET)
Communication		Reply from SAP	SAP Employee	10.08.2024, 13:58 (CET)
Communication		Reply from SAP	SAP Employee	10.08.2024, 17:19 (CET)
Communication		Reply from SAP	SAP Employee	10.08.2024, 18:25 (CET)
Communication		Reply from SAP	SAP Employee	10.08.2024, 20:12 (CET)
Communication		Reply from SAP	SAP Employee	10.08.2024, 20:25 (CET)
Communication		Reply from SAP	SAP Employee	10.08.2024, 21:57 (CET)
Communication		Reply from SAP	SAP Employee	10.08.2024, 22:00 (CET)
Communication		Reply from SAP	SAP Employee	10.08.2024, 22:12

Log Action	Old Value	New Value	Changed By	Changed At
				(CET)
Status	In Processing by SAP	Service provided	SAP Employee	10.08.2024, 22:12 (CET)