Incident: 81607 / 2023 - Section Code field not visible in J1INEMIS report.

ID	00207512950000816072023
Customer	2497386 - Vishvaraj Environment Private Limit
Installation	0021237307 - SAP S/4HANA PRIV. CL. ED.
System	PS4 - PS4VHE
Component	Withholding Tax (FI-LOC-FI-IN-WHT)
Status	Customer Action
Priority	High
Estimated Automatic Confirmation Date	30.03.2023

Communication

31.01.2023 11:41:26 CET - Problem Description: SAP PCE User (S0023764130)

--- Support Assistant ---
Product / Product Area Selected
SAP S/4HANA > Finance

Path Taken
Accounting and Financial Close
Withholding Taxes
Withholding Taxes Reporting
Classic Reports
None of these

Questions Answered
Q: Please create a variant in the report.
A: N/A

Product Area selected: SAP S/4HANA > Finance
Component selected (Support Assistant): FI-AP-AP-Q1

--- Steps to Reproduce ---
NOTE TO SAP SUPPORT: I give my approval for SAP Support to reproduce the issue described, while connected to my impacted non-production environments, using any steps provided in the description below or provided later, even if the steps result in a change being made, until the issue is closed.

--- Description ---
Dear team,

Section Code field is not visible in J1INEMIS report in some of the documents. This field is present in the document.

We have attached test case here.

Please check the issue.

31.01.2023 11:41:27 CET - Business Impact: SAP PCE User (S0023764130)

TDS reporting and compliances are affected.

31.01.2023 13:22:09 CET - Info for Customer: SAP

Dear Customer,

I just want to inform you that I am changing the component of this incident to FI-LOC-FI-IN for further analysis from my colleagues who would have a better understanding of the functionality within this area.

Please ensure an open connection to the affected system and make sure that logon data is updated in Logon Depot in order to aid their analysis and speed up the resolution process.

Thank you for your continued cooperation.

Best regards,

Tunde Kocs

SAP Support

31.01.2023 14:08:20 CET - Info for Customer: SAP

Dear Customer,

Thank you for contacting SAP product support.

I would kindly like to let you know that J1INEMIS is a utility report which is used only for internal usage only

and not for any external reporting.

I am reducing the priority. See notes 19500 and [67739](#) which explains the priorities.

Best Regards
Kiran
External
On behalf of SAP product support

01.02.2023 06:00:31 CET - Info for SAP: SAP PCE User (S0023764130)

Hi,
Please check recipient field in the output of this report.
For many of the line items it is blank.

Thanks

01.02.2023 13:08:42 CET - Info for Customer: SAP

Thank you for your update.

I have observed that section code is not updated in tax lines for doc. 1500000919.

For already posted documents where Section code is not updated for withholding tax lines, please request you ABAPer to write a zprogram to udpated BSEG-SECCO field.

Once in BSEG section code is available for both vendor and withholding tax lines, then section code field will be updated in J1INEMIS.

Thank you for your co-operation.

Best Regards
Kiran
External
On behalf of SAP product support.

03.02.2023 05:18:23 CET - Info for SAP: SAP PCE User (S0023764130)

2023-03-01

HI Kiran,
We would like to understand, why is section code not updated for withholding tax lines?

For below 3 documents of 3000 company code, section code is not updated in withholding tax line items.
1500001035
1500000919
1500000178
We also checked document number 1500001036 (3000 company code), here section code is updated in WHT line items.

2nd issue we highlighted is yet not addressed.
Recipient type in report J1INEMIS is blank for many line items. Please check the attachment.

Thanks
Akash
Cell: 09601881899

03.02.2023 10:51:20 CET - Info for Customer: SAP

Your interaction with SAP Support

Contact name: Mr. Akash

Contact phone or email: 09601881899

Channel: Call to customer

Interaction summary:

Spoken to Mr. Akash and at +91 9601881899 and discussed about the case.

06.02.2023 14:40:18 CET - Info for Customer: SAP

Dear Mr. Akash,

Greetings of the day!

Currently I observe that the remote connection to the system id: PS4 logon details are not maintained.

Kindly revert once the login details are updated in the logon depot as per the note ##[2791304](#).

Best Regards
Kiran
External
On behalf of SAP product support

08.02.2023 12:40:39 CET - Info for SAP: SAP PCE User (S0023764130)

Hi SAP team,

SAP OSS connection is Opened and access is maintained for next one week for QAS & PRD system. Please check the same.

13.02.2023 07:37:23 CET - Info for Customer: SAP

Dear Customer,

Thank you for your update. I would like to inform that after further investigation, this case has been forward to the development team, so they can also check about the issue and add their findings.

Best Regards
Kiran
External
On behalf of SAP product support.

14.02.2023 06:46:04 CET - Info for Customer: SAP

Dear Customer,

Section code is blank against the Withholding tax line(KTOSL = 'WIT') in the BSEG table that's reason where the section code is blank in J1INEMIS report.

PFA

Regards,

Sathish

14.02.2023 13:55:41 CET - Info for SAP: SAP PCE User (S0023764130)

HI Sathish,

We would like to understand, why is section code not updated in BSEG table?

2023-03-01

For below 3 documents of 3000 company code, section code is not updated in BSEG table.
1500001035
1500000919
1500000178

However, for document number 1500001036 (3000 company code), section code is updated in BSEG table.

PFA attached screenshot.

14.02.2023 16:07:10 CET - Info for Customer: SAP

Dear Customer,

Please provide the test data in the non-production system to reproduce the issue.

We will check and update you.

Regards,

Sathish

17.02.2023 13:57:26 CET - Info for SAP: SAP PCE User (S0023764130)

Dear SAP team,

User tried to replicate the scenario in QAS however, he could not receive the same issue.

This is a random issue and user is getting the same in few documents.

PFA scenario replicated by user in QAS similar to PRD, you can use it for reference.

18.02.2023 08:48:35 CET - Info for Customer: SAP

Dear Customer,

Without reproducible scenario in non-production system, can't able to find the root cause for this issue.

2023-03-01

As per the SAP note 9, please provide the reproducible scenario to analysis the issue further.

Regards,

Sathish

20.02.2023 14:36:13 CET - Info for SAP: SAP PCE User (S0023764130)

Dear Team,

Connection is Open and Access information is maintened.

Regards

Vivek

21.02.2023 06:06:25 CET - Info for Customer: SAP

Dear Customer,

We need reproducible scenario in non-production system else we can't able to find the root cause for this issue.

As per the SAP note 9, please provide the reproducible scenario to analysis the issue further.

Regards,

Sathish

22.02.2023 07:49:20 CET - Info for SAP: SAP PCE User (S0023764130)

Dear SAP team ,

We have tried creating the similar scenario in non production system however the same error cannot be recreated for this issue with the test case, please note that the error is occurring randomly and reproduction of the issue is not possible. Kindly suggest alternative resolution to resolve the longstanding issue.

Thanking you for your vital support.

22.02.2023 08:16:44 CET - Info for Customer: SAP

Dear Customer,

For already posted documents where Section code is not updated for withholding tax lines, please ask you ABAPer to write a zprogram to updated the BSEG-SECCO field.

Please send the incident back to us when the issue is reproducible.

Regards,

Sathish

22.02.2023 13:47:18 CET - Info for SAP: SAP PCE User (S0023764130)

Dear SAP team ,

We do not write the program to update the section code at table level. There are chances of audit query and inconsistency at table level.

Seeking early response.

23.02.2023 17:05:28 CET - Info for Customer: SAP

Your interaction with SAP Support

Contact name: Mr. Ashok
Contact phone or email: +91 9601881899
Channel: Call to customer

Interaction summary:

Spoken to Mr. Ashok and discussed about the issue.

23.02.2023 17:34:40 CET - Info for Customer: SAP

Dear Mr. Ashok,

It was nice speaking to you over the phone again today.

I observe in system: PS4 /100 that In the table TRWCA the component IND is not active.
Please note IND component is required to be activated in table TRWCA for country India withholding taxes.
Kindly activate IND component to avoid unnecessary issues and refer this SAP Note ##640231.

For already posted documents where Section code is not updated for withholding tax lines, please ask you

ABAPer to write a zprogram to update the BSEG-SECCO field.

Please refer this SAP Note ##1168636 - Update Section code for FI documents

Addition info: -

Please refer below KBA's: -

##2986860 - Quarterly Returns: Documents posted with section 194J should not be reported.

##2206220 - For Form 26Q unable to get Section 194I data in quarterly returns

If you have any further open question or concern, please do not hesitate to contact me!

Many thanks for your co-operation.

Best Regards
Kiran
External
On behalf of SAP product support

27.02.2023 07:41:24 CET - Info for SAP: SAP PCE User (S0023764130)

HI,
We are not able to find SAP Note ##1168636 - Update Section code for FI documents.
Please help.
Thank
Akash

27.02.2023 08:30:49 CET - Info for Customer: SAP

Dear Mr. Ashok,

Thank you for your update.

2023-03-01

I have added you as a pilot customer. Kindly check it.

Thanks for your co-operation.

Best Regards
Kiran
External
On behalf of SAP product support

27.02.2023 11:41:10 CET - Info for SAP: SAP PCE User (S0023764130)

HI,
There are 2 attachments in this Snote 1168636 with same name "ZJ_1IEWT_UPDATE_SECCO.TXT", which attachment to consider?

Thanks
Akash

27.02.2023 11:41:12 CET - Info for Customer: (system)

Dear customer,
You will receive an update about this incident on 01.03.2023 before 12:25:49(Asia/Kolkata). However, if you need to engage with SAP Support before this time, please contact the SAP Customer Interaction Centre. For guidance on how to contact the SAP Customer Interaction Centre, please refer to SAP Note 560499
Thank you,

27.02.2023 15:26:03 CET - Info for Customer: SAP

Your interaction with SAP Support

Contact name: Mr. Akash
Contact phone or email: +91 9601881899
Channel: Call to customer

Interaction summary:

I tried to get in touch with you at +91 9601881899 but you are not reachable,

27.02.2023 18:44:54 CET - Info for Customer: SAP

Dear Customer,

Please be informed our Colleagues are still working on your issue.

Kind Regards,

Pedro

Pedro Roza

SAP Product Support

28.02.2023 06:13:36 CET - Info for SAP: SAP PCE User (S0023764130)

As per Snote 1168636, we have developed program ZJ_1IEWT_UPDATE_SECCO.TXT.
But while activation of this program, system gave an error "The database view "BSIK" is read-only and cannot be changed".
Refer attached snap for reference.

Thanks
Akash

28.02.2023 11:45:35 CET - Info for Customer: SAP

Your interaction with SAP Support

Contact name: Mr. Akash
Contact phone or email: +91 9601881899
Channel: Call to customer

Interaction summary:

Spoken to Mr. Akash and at +91 9601881899 and discussed about the case.

28.02.2023 13:48:28 CET - Info for Customer: SAP

Dear Mr. Akash,

Greetings of the day!

2023-03-01

Could you please take help of your ABAPER and update the section code where it is not updated for already posted documents.

Many thanks for your co-operation.

Best Regards
Kiran
External
On behalf of SAP product support

Contacts

Role	Name	Time Zone	Primary Phone	Secondary Phone	E-Mail
Reporter	SAP PCE User (S0023764130)	Centra			vivek.chopade@vi lindia.com
System Opener	Manish Daga (S0024769356)	Centra			manish.daga@vish varaj.in

Attachments

File Name	Description	File Type	File Size	Created By	Created On
Steps to reproduce issue.docx	Steps to reproduce the issue and test case	DOCX	344.5 KB	SAP PCE User (S0023764130)	31.01.2023 11:41:26 CET
Receipient type blank in J1INEMIS .docx	Recipient type blank	APPLICATION/VN OPENXMLFORMA O FFICEDOCUMENT RDPROCESSINGI	318.9 KB	SAP PCE User (S0023764130)	03.02.2023 05:18:24 CET
seccode_blank_in _BSEG.JPG	seccode_blank_in _BSEG.JPG	IMAGE/JPEG	299.3 KB	SAP	14.02.2023 06:45:30 CET
BSEG Section code.JPG	Section code	IMAGE/JPEG	77.6 KB	SAP PCE User (S0023764130)	14.02.2023 13:55:43 CET
image001.png	Test case in QAS	IMAGE/PNG	109.9 KB	SAP PCE User (S0023764130)	17.02.2023 13:57:28 CET

2023-03-01

image002.png	Test Case in QAS	IMAGE/PNG	111.7 KB	SAP PCE User (S0023764130)	17.02.2023 13:57:28 CET
TRWCA_IND_not in active.PNG	TRWCA_IND_not in active.PNG	IMAGE/PNG	23.4 KB	SAP	23.02.2023 17:34:17 CET
seccode_blank_in _WHT line.PNG	seccode_blank_in _WHT line.PNG	IMAGE/PNG	66.4 KB	SAP	23.02.2023 17:34:23 CET
ABAP error section code program.png	ABAP error section code program	IMAGE/PNG	140.1 KB	SAP PCE User (S0023764130)	28.02.2023 06:13:37 CET

Action Log

Changed On	Changed At	Changed By	Action	Old Value	New Value
Tuesday 31.01.2023	11:41:26 CET	SAP PCE User (S0023764130)	Status	Not Sent to SAP	Sent to SAP
	11:41:26 CET	SAP PCE User (S0023764130)	Priority changed	Medium	High
	11:41:26 CET	SAP PCE User (S0023764130)	Incident created		0020751295 0000081607 2023
	11:41:26 CET	SAP PCE User (S0023764130)	Component		FI-AP-AP-Q1
	13:20:07 CET	SAP	Component	FI-AP-AP-Q1	FI-LOC-FI-IN
	13:22:09 CET	SAP	Memo/Text changed		Info for Customer
	13:24:07 CET	SAP	Status	Sent to SAP	In Processing by SAP
	14:08:32 CET	SAP	Memo/Text changed		Info for Customer
	14:08:32 CET	SAP	Priority changed	High	Medium
Wednesday 01.02.2023	06:00:31 CET	SAP PCE User (S0023764130)	Memo/Text changed		Info for SAP
	13:09:38 CET	SAP	Memo/Text changed		Info for Customer
	13:09:38 CET	SAP	Status	In Processing by SAP	Customer Action
Friday 03.02.2023	05:18:25 CET	SAP PCE User (S0023764130)	Status	Customer Action	Sent to SAP

2023-03-01

	05:18:29 CET	SAP	Memo/Text changed		Info for SAP
	05:18:29 CET	SAP	Status	Sent to SAP	In Processing by SAP
	10:40:13 CET	SAP	Component	FI-LOC-FI-IN	FI-LOC-FI-IN-WHT
	10:51:20 CET	SAP	Memo/Text changed		Info for Customer
Monday 06.02.2023	14:43:50 CET	SAP	Memo/Text changed		Info for Customer
	14:43:50 CET	SAP	Status	In Processing by SAP	Customer Action
Wednesday 08.02.2023	12:40:41 CET	SAP PCE User (S0023764130)	Status	Customer Action	Sent to SAP
	12:41:42 CET	SAP	Memo/Text changed		Info for SAP
	12:41:42 CET	SAP	Status	Customer Action	In Processing by SAP
Monday 13.02.2023	07:37:23 CET	SAP	Memo/Text changed		Info for Customer
Tuesday 14.02.2023	06:46:12 CET	SAP	Memo/Text changed		Info for Customer
	06:46:12 CET	SAP	Status	Sent to SAP	Customer Action
	13:55:45 CET	SAP PCE User (S0023764130)	Status	Customer Action	Sent to SAP
	13:55:49 CET	SAP	Memo/Text changed		Info for SAP
	13:55:49 CET	SAP	Status	Sent to SAP	In Processing by SAP
	16:08:25 CET	SAP	Memo/Text changed		Info for Customer
	16:08:25 CET	SAP	Status	In Processing by SAP	Customer Action
Friday 17.02.2023	13:57:29 CET	SAP PCE User (S0023764130)	Status	Customer Action	Sent to SAP
	13:58:26 CET	SAP	Memo/Text changed		Info for SAP
	13:58:26 CET	SAP	Status	Sent to SAP	In Processing by SAP

2023-03-01

Saturday 18.02.2023	08:48:55 CET	SAP	Memo/Text changed		Info for Customer
	08:48:55 CET	SAP	Status	In Processing by SAP	Customer Action
Monday 20.02.2023	14:36:14 CET	SAP PCE User (S0023764130)	Status	Customer Action	Sent to SAP
	14:36:24 CET	SAP	Memo/Text changed		Info for SAP
	14:36:24 CET	SAP	Status	Customer Action	In Processing by SAP
Tuesday 21.02.2023	06:06:33 CET	SAP	Memo/Text changed		Info for Customer
	06:06:33 CET	SAP	Status	In Processing by SAP	Customer Action
Wednesday 22.02.2023	07:49:22 CET	SAP PCE User (S0023764130)	Status	Customer Action	Sent to SAP
	07:49:28 CET	SAP	Memo/Text changed		Info for SAP
	07:49:28 CET	SAP	Status	Sent to SAP	In Processing by SAP
	08:17:06 CET	SAP	Memo/Text changed		Info for Customer
	08:17:06 CET	SAP	Status	In Processing by SAP	Customer Action
	13:47:20 CET	SAP PCE User (S0023764130)	Status	Customer Action	Sent to SAP
	13:47:24 CET	SAP	Memo/Text changed		Info for SAP
	13:47:24 CET	SAP	Status	Sent to SAP	In Processing by SAP
Thursday 23.02.2023	08:34:56 CET	SAP	Priority changed	Medium	High
	17:05:28 CET	SAP	Memo/Text changed		Info for Customer
	17:34:50 CET	SAP	Status	In Processing by SAP	Customer Action
	17:34:50 CET	SAP	Memo/Text changed		Info for Customer
Monday	07:41:26 CET	SAP PCE User	Status	Customer Action	Sent to SAP

2023-03-01

27.02.2023		(S0023764130)			
	07:41:30 CET	SAP	Memo/Text changed		Info for SAP
	07:41:30 CET	SAP	Status	Sent to SAP	In Processing by SAP
	08:30:57 CET	SAP	Memo/Text changed		Info for Customer
	08:30:57 CET	SAP	Status	In Processing by SAP	Customer Action
	11:41:12 CET	system	Memo/Text changed		Info for Customer
	11:41:13 CET	SAP PCE User (S0023764130)	Status	Customer Action	Sent to SAP
	11:41:18 CET	SAP	Memo/Text changed		Info for SAP
	11:41:18 CET	SAP	Status	Customer Action	In Processing by SAP
	15:26:03 CET	SAP	Memo/Text changed		Info for Customer
	18:44:54 CET	SAP	Memo/Text changed		Info for Customer
Tuesday 28.02.2023	06:13:36 CET	SAP PCE User (S0023764130)	Memo/Text changed		Info for SAP
	11:45:35 CET	SAP	Memo/Text changed		Info for Customer
	13:48:35 CET	SAP	Memo/Text changed		Info for Customer
	13:48:35 CET	SAP	Status	Sent to SAP	Customer Action