

2023-02-01

Incident: 51821 / 2023 - J1INCHLN - FB05 ENTRY POSTING ERROR

ID	002075129400000518212023
Customer	2497386 - Vishvaraj Environment Private Limit
Installation	0021237307 - SAP S/4HANA PRIV. CL. ED.
System	PS4 - PS4VHE
Component	India (FI-LOC-FI-IN)
Status	Customer Action
Priority	High
Estimated Automatic Confirmation Date	03.03.2023

Communication

19.01.2023 05:46:35 CET - Problem Description: SAP PCE User (S0023764130)

Product Area selected: SAP S/4HANA > Finance

Product Function selected: Finance > Country/Region Specific Functionality > Financial Accounting > India

Component selected (Product Function Selection): XX-CSC-IN-FI

--- Steps to Reproduce ---

NOTE TO SAP SUPPORT: I give my approval for SAP Support to reproduce the issue described, while connected to my impacted non-production environments, using any steps provided in the description below or provided later, even if the steps result in a change being made, until the issue is closed.

--- Description ---

Hi,

We are facing issue while executing J1INCHLN .

Please find attached error snap.

We checked OSS Snote 1290871. But this Snote is not applicable to our SAP version.

Thanks

Akash

Cell: 09601881899

20.01.2023 01:43:17 CET - Info for Customer: SAP

Dear customer,

Thank you for contacting SAP Product Support.

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Please be informed that our experts will check this case and update the result as soon as possible.

Thank you so much again for your patience and have a nice day!

Best regards,

David

SAP Product Support

24.01.2023 06:36:37 CET - Info for Customer: SAP

Dear Customer,

Thanks for contacting SAP Product Support,

Kindly share a variant to simulate the error in JINCHLN so we can check further.

Thanks and regards,

Naresh,

External

On Behalf of SAP Product Support

25.01.2023 07:47:03 CET - Info for SAP: SAP PCE User (S0023764130)

Hi,

Please find attached herewith steps that we perform and we encounter error.

Thanks

Akash

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25.01.2023 11:06:19 CET - Info for Customer: SAP

Dear customer,

Greetings,

Kindly check and maintain tax data in vendor master 900000004 so you can

do challan for the document 1900000005 if any help required please let me know

and check vendor master to understand it.

Thanks and regards,

Naresh,

External

On Behalf of SAP Product Support

27.01.2023 06:25:24 CET - Info for SAP: SAP PCE User (S0023764130)

Hi,

TDS code C2 and 2C are already maintained in Vendor master of 900000004 .

Thanks

Akash

30.01.2023 10:22:00 CET - Info for Customer: SAP

Your interaction with SAP Support

Contact name: Akash Kanani

Channel: Chat

Interaction summary:

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Requester name: Akash Kanani

Request: Raise the incident to high priority

Business impact:

- What are the business processes affected? TDS payment is stuck.
- Number of affected users: 10
- What are they unable to do because of the issue? Statutory payment.
- These activities need to be accomplished: Second week of every month
- Consequences if these activities cannot be accomplished on time: Monetary penalty
- No Workaround
- Financial losses caused by the issue: Yes, not quantifiable as of now

Contact name, contact details: Akash Kanani +91 9601881899

30.01.2023 10:22:13 CET - Business Impact: SAP

- What are the business processes affected? TDS payment is stuck.
- Number of affected users: 10
- What are they unable to do because of the issue? Statutory payment.
- These activities need to be accomplished: Second week of every month
- Consequences if these activities cannot be accomplished on time: Monetary penalty
- No Workaround
- Financial losses caused by the issue: Yes, not quantifiable as of now

Contact name, contact details: Akash Kanani +91 9601881899

31.01.2023 07:08:33 CET - Info for Customer: SAP

Dear Akash,

Greetings,

I getting different amount while simulating the test data can confor the your facing the

issue here so and provide permission to post so I can continue checking.

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Thanks and regards,

Naresh,

External

On Behalf of SAP Product Support

31.01.2023 07:53:42 CET - Info for SAP: SAP PCE User (S0023764130)

Hi,

Please select 2 documents 1900000005 and 1500000008 with amount 3721297 and 1810313 (total 5531610).

Thereafter, you may try posting to check the root cause.

Thanks

Akash

31.01.2023 11:53:37 CET - Info for Customer: SAP

Dear Akash,

Greetings,

I am not able to find the 1500000008 in J1inchIn please check it

Thanks and regards,

Naresh,

External

On Behalf of SAP Product Support

31.01.2023 12:03:45 CET - Info for SAP: SAP PCE User (S0023764130)

Hi,

Please enter 194 and 194C in Section, as document1500000008 is belonging to 194 section. Check

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attachment.

Thanks
Akash
Cell: 09601881899

01.02.2023 04:58:38 CET - Info for Customer: SAP

Dear Akash,

Greetings,

While I tried posting the document got posted and I have not faced the error please check the screenshot

and refer the KBA below.

- [1731265 - J1INCHLN Summary values appear zero or incorrect.](#)

Thanks and regards,

Naresh,

External

On Behalf of SAP Product Support

Contacts

Role	Name	Time Zone	Primary Phone	Secondary Phone	E-Mail
Reporter	SAP PCE User (S0023764130)	Centra			vivek.chopade@vishvaraj.com
System Opener	Manish Daga (S0024769356)	Centra			manish.daga@vishvaraj.in

Attachments

File Name	Description	File Type	File Size	Created By	Created On
131202363809230201117589.jpg	Error	JPG	155.5 KB	SAP PCE User (S0023764130)	19.01.2023 05:46:35 CET
TDS-Error.docx	TDS error	APPLICATION/VNOPENXMLFORMA O FFICEDOCUMENT RDPROCESSINGI	587.8 KB	SAP PCE User (S0023764130)	25.01.2023 07:47:04 CET
3721297.PNG	3721297.PNG	IMAGE/PNG	40.9 KB	SAP	31.01.2023 07:08:14 CET
Approval for posting in PRD.pdf	Approval	APPLICATION/PD	246.2 KB	SAP PCE User (S0023764130)	31.01.2023 07:53:44 CET
Change 194.docx	194 steps	APPLICATION/VNOPENXMLFORMA O FFICEDOCUMENT RDPROCESSINGI	210.9 KB	SAP PCE User (S0023764130)	31.01.2023 12:03:47 CET
100000054.PNG	100000054.PNG	IMAGE/PNG	19.9 KB	SAP	01.02.2023 05:01:59 CET

Action Log

Changed On	Changed At	Changed By	Action	Old Value	New Value
Thursday 19.01.2023	05:46:35 CET	SAP PCE User (S0023764130)	Status	Not Sent to SAP	Sent to SAP
	05:46:35 CET	SAP PCE User (S0023764130)	Incident created		0020751294 0000051821 2023
	05:46:35 CET	SAP PCE User (S0023764130)	Component		XX-CSC-IN-FI
	05:48:19 CET	SAP	Status	Sent to SAP	In Processing by SAP
Friday 20.01.2023	01:43:17 CET	SAP	Memo/Text changed		Info for Customer
Tuesday 24.01.2023	06:36:44 CET	SAP	Memo/Text changed		Info for Customer
	06:36:44 CET	SAP	Status	In Processing by SAP	Customer Action

Wednesday 25.01.2023	07:47:06 CET	SAP PCE User (S0023764130)	Status	Customer Action	Sent to SAP
	07:47:12 CET	SAP	Memo/Text changed		Info for SAP
	07:47:12 CET	SAP	Status	Customer Action	In Processing by SAP
	11:06:26 CET	SAP	Memo/Text changed		Info for Customer
	11:06:26 CET	SAP	Status	In Processing by SAP	Customer Action
Friday 27.01.2023	06:25:26 CET	SAP PCE User (S0023764130)	Status	Customer Action	Sent to SAP
	06:25:30 CET	SAP	Memo/Text changed		Info for SAP
	06:25:30 CET	SAP	Status	Sent to SAP	In Processing by SAP
Monday 30.01.2023	10:22:00 CET	SAP	Memo/Text changed		Info for Customer
	10:22:26 CET	SAP	Memo/Text changed		Business Impact
	10:22:26 CET	SAP	Priority changed	Medium	High
Tuesday 31.01.2023	04:47:08 CET	SAP	Component	XX-CSC-IN-FI	FI-LOC-FI-IN
	07:08:39 CET	SAP	Memo/Text changed		Info for Customer
	07:08:39 CET	SAP	Status	In Processing by SAP	Customer Action
	07:53:45 CET	SAP PCE User (S0023764130)	Status	Customer Action	Sent to SAP
	07:53:51 CET	SAP	Memo/Text changed		Info for SAP
	07:53:51 CET	SAP	Status	Sent to SAP	In Processing by SAP
	11:53:46 CET	SAP	Memo/Text changed		Info for Customer
	11:53:46 CET	SAP	Status	In Processing by SAP	Customer Action
	12:03:48 CET	SAP PCE User (S0023764130)	Status	Customer Action	Sent to SAP

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	12:03:57 CET	SAP	Memo/Text changed		Info for SAP
	12:03:57 CET	SAP	Status	Sent to SAP	In Processing by SAP
Wednesday 01.02.2023	04:58:48 CET	SAP	Memo/Text changed		Info for Customer
	04:58:48 CET	SAP	Status	In Processing by SAP	Customer Action